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O'Heill, Joseph P.

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College Financial Aid and the Employee Tuition Benefit Programs of the Fortune 500 Companies.

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Conference of Small Private Colleges, Princeton,

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ABSTRACT

ways are discussed that internal changes in pricing, tuition collection, and cash-flow management might be sources of financial aid for college students ineligible for state and federal assistance programs. The experiences described are the result of two FIPSE (Fund for the Improvement of Postsecondary Education) projects, one dealing with "unbundling," the other with tuition deferral and installment programs for working adults. The first part of this report examines the issue of whether the traditional tuition pricing system based on credit hours could be made equitable for part-time working adults, and how internal changes in pricing, tuition, and cash management could provide aid. This practice is called "unbundling," since it can untie from the traditional pricing system a range of traditional ancillary and student services that the nontraditional student may not wish to use or pay for. The second section examines the possible uses of unbundling to improve or assess quality in part-time education. It asks what advantages and disadvantages hight accrue if institutions were to quote separate prices for instruction, assessment of direct instruction, counseling, certification, and other services. Unbundling is also viewed as a consumer protection measure. In the third section results in a 1980 survey of the "Fortune 500" companies on their employee tultion assistance programs and policies are reported. Responses from 361 companies to the questionnaire (which is included) are charted, without narrative analysis. The questionnaire elicited responses about the companies' policies on eligibility, kinds of courses allowed, dollar limits, course-load limits, and aid payment timing.



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JOSEPH P. O'NEILL

Conference University Press

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and

The Employee
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Of The
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JOSEPH P. O'NEILL

Conference University Press

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### Preface ·

Most studies of student financial aid focus — and rightly so — on federal and state aid programs which generate billions of dollars in student assistance each year. In this booklet I have shifted the focus away from such external sources of student aid in order to examine how internal changes in pricing, tuition collection and cash-flow management might be sources of aid for students who are presently ineligible for state and federal assistance programs.

What follows is a summary of the experience gained in two projects funded by the Fund for the Improvement of Postsecondary Education (FIPSE) One project called "unbundling" addressed the issue of whether the traditional pricing system based on the credit-hour could be made more equitable to part-time working adults. The other project dealt with tuition deferral and installment programs for working adults. I cannot claim ownership of the ideas expressed here. The following administrators and faculty members who participated in the two projects shaped and honed the project at least as much as I.

- Estelle F. Behan and Virginia M. Pond of Tusculum College (TN)
- . Helen Duda of Mercy College (NY)
- Kathy Skerlong and Gerry Drelle of Mercyhurst College (PA)
- Wilson G. Hess of Unity College (ME)
- Sister Patrice Werner and Sister Rita Calabrese of Caldwell College (NJ)
- Charles McKenzie of Sacred Heart College (NC)
- John Wietting of Northrop University (CA)
- Elinor Starr of Spalding College (KY)
- Paul Kohmescher of Bloomfield College (NJ)
- Sister Jean Marie Gilligan and Joanne Adler of Ladycliff College (NY)

In addition, Gail Kelleher, then at Rutgers University and now with the National Women's Education Fund, researched the literature on "unbundling" and was extremely helpful in preparing the workshops. Lorraine Sichel of the Laboratory for Data Analysis was thorough and persistent in the preparation, mailing and analysis of both the financial practices question wire and the Fortune 500 survey. Richard Meyer assisted in analysis of questionnaire results and did a search of the ERIC data base.

Brigid Skeffington designed the format for the display of the Fortune 500 responses. And Janna Bruene with patience and care typed several drafts of the text.

Finally, John Meng, former president of Hunter College, was our external evaluator for the unbundling project. Pamela Christoffel and Solomon Arbeiter of the College Board performed the same function for the deferred tuition project. Each played an important role in keeping us from straying too far from the main purpose of the project.

Joseph P. O'Neill
Princeton, New Jersey

February, 1981



## Chapter I

## Colleges and Internal Sources of Financial Aid For Working Adults

#### INTRODUCTION

Public policy at both the state and federal levels has long encouraged further education for working adults. Yet today when more than one-third of those enrolled college are 25 years of age or older, state and federal financial aid programs have not been adapted to the special needs of working adults.

The average part-time student tends to enroll at less than half-time.\* Such students have until recently been excluded from federal and state financial aid programs,\*\* including guaranteed loans. To finance their education many are forced to borrow at commercial rates of interest, ranging from 12 to 24 percent per year. With the price of a three-credit course at private colleges now averaging \$250, financial aid or credit plans become important factors in an adult student's access to further education. Unless aid is available or payments stretched out, the lump sum payment of tuition at the beginning of the school year may be beyond the student's means. As Bowman and Johnstone pointed out in the College Board Review (Winter, 1975), "a family's relative economic well-being and its ready ability to make large cash payments at a particular moment in time may be quite divergent."

Colleges and universities have also been slow to design and advertise payment plans responsive to the needs of low-income workers who are unable to make a payment of \$250-\$300 for their tuition. The Commission on Non-Traditional Study found that more than one-third of the 1,178 colleges and universities surveyed make no financial aid available to part-time students. Financial aid plans, where they exist, are often seen as exceptions to the college's regular practice rather than as a means to attract new students. Yet a number of inexpensive strategies can be used — installment plans, deferred payments, 120 day notes, credit cards, etc. — which would allow the college to alleviate the problem of the "up front" payment for low-income adults.

This study will examine a variety of ways in which a college can change its internal procedures to provide financial aid to working adults. These procedures can be grouped under three headings: price strategies, cash-flow sacrifice, and external guarantees.

ERIC Full Text Provided by ERIC

In 1975, the mean undergraduate degree-credit course load for part-time students was less than half-time. George Wade, Fall Enrollment in Higher Education 1975 Institutional Data (NCBS: Washington, D.C., 1977) p. 294.

<sup>\*\*</sup> In 1980, Congress approved an experimental use of SEOG and college work-study funds for those enrolled less than half-time. Wisconsin is at present the only state that provides a form of financial aid to students enrolled at less than half-time. This aid is restricted to American Indians. Proposals for assistance to less than half-time students are under consideration in several states.

#### PRICE STRATEGIES AND FINANCIAL AID FOR PART-TIME STUDENTS

Most financial analysis of higher education is based on cost rather than price. The reason for this bias is obvious. Price analysis has little relevance where internal and external subsidies such as state support and student financial aid distort the cost/price relationship. Since the real out-of-pocket price the student is charged for tuition bears little resemblance to the actual cost of education, college financial officers are not nearly as concerned with the cost/price analysis as are their counterparts in profit-making enterprises. So little is written about price analysis in higher education that "price" is not even an independent keyword in a computer search of the ERIC literature. The researcher is instead referred to "cost."

There is one area, however, where the cost/price relationship is important — in evening and weekend programs for working adults. Here the external subsidy from tax-supported financial aid programs plays a much smaller role than in the full-time day program. And, if we restrict ourselves to the private sector where state subsidies do not distort the cost/price relationship, price analysis becomes significant indeed.

In this section I shall discuss the results of a questionnaire in which 430 private colleges and universities listed the pricing strategies they use as financial aid and marketing tools in evening and weekend programs. Price strategy may take on different aliases at different institutions: unfunded scholarships, tuition waivers, alumni discounts, senior citizens' special, employee benefit, differential pricing, unbundling, lower fees for audit or credit by examination and so on. Yet each can be considered a form of financial aid in which part-time students are charged a price lower than the regularly listed one.

Price is rarely used as an open marketing tool. Of the 430 institutions responding to the questionnaire only eight colleges, less than 2 percent of the total, indicated that they offered a package price, e.g., two courses for the price of one. Approximately 15 percent of the colleges surveyed do charge a price lower than the regular full-time day rate. The lower rate is usually quoted for courses offered at an inconvenient time of day (off-shoulder pricing) or when the full range of support services is not usually available (differential pricing).

Since these two categories tend to overlap, i.e., support services are less available at inconvenient times, some colleges answered that they charged a lower price for both categories. It is more likely that most institutions charge one lower price which takes account of both inconvenient time and an incomplete range of support services. Among the more than 100 colleges which offered either off-shoulder or differential prices were Catholic University, De Paul, Boston University, Xavier University (Ohio), Washington University (St. Louis), Adelphi, University of Dayton and Dusquesne.

Off-shoulder and differential pricing represent a strategy in which a lower level of service of service at an inconvenient time is priced at a lower rate than regular services. In contrast, discounting from list price is the hidden use of price as a marketing tool. A discount means that the same service is offered at two different prices. The most common form of discount in higher education is the "unfunded" scholarship. When a college awards a scholarship which is not backed by income from endowment or from gifts, the student receives, in effect, a discount from the price listed in the catalog. Colleges give such discounts because a student who pays part of the price is better than no student at all, provided (1) there would be a vacancy if he did not enroll; (2) the amount he pays is above his marginal cost (which is low if classes are not filled); and (3) the reduced price is not made available to all students.

While the vast majority of private colleges and universities provide unfunded scholarships for full-time day students, only 40 percent of the institutions responding to the survey provided unfunded scholarships or tuition discounts to part-time students as well. Discounts for part-time students are more common among smaller institutions than those with enrollments over 1500. Among the



.

larger institutions Drake; Colgate, Adelphi, University of Tampa, Washington University, Xavier (Ohio), Pace and New York University reported giving unfunded scholarships to part-time students.

#### UNBUNDLING THE BUNDLED PRICE

Despite the enormous influx of part-time students in the past two decades, colleges have maintained a pricing system that tends to discriminate against the part-time working adult student. College tuition is almost universally charged as a bundled price, i.e., the price quoted in the catalog is based on units of instruction (either per credit or per course) into which is tied a whole range of other services and activities for which the student may or may not wish to pay. These may include academic and personal counseling, job placement, social and athletic programs and the use of aborratories, libraries and computer facilities.

The builded price system was reasonable and equitable in an era when most students were going to college full-time and could use all the campus resources. However, with the arrival of great numbers of part-time, working adult students, the fairness of the bundled price system has been called into question. Students who attend class in the evening or at off-peak hours frequently find that there is a significant decrease in the availability of academic advisement, counseling, job placement and other support services that the per credit hour bundled price entitles them to. More importantly, many working adult students are often uninterested in extra-curricular activities and support services even when they are available.

The problem of equitable pricing does not run in just one direction. An evening student who enrolls for one 3 credit course and does take advantage of the college's counseling and placement services receives substantially more in services than he or she pays for. If a college finds that its student base is shifting significantly from full-time to part-time students — as many community college student populations are — then it may discover that the increased demand for student services is not being balanced by increased income.

College budgeting systems are almost universally based on estimates of full-time equivalent (FTE) rather than head count (HC) enrollment. The FTE system is quite accurate in showing demand for instruction but it seriously underestimates the demand for support services and facilities when, as in a shift to part-time enrollment, headcount goes up while FTE remains the same. Demand for spaces in the parking lot, for tables in the library, for lounges and cafeterias, for lockers in athletic facilities and for career and personal counseling can only be guessed at by the traditional FTE budgeting system.

A per credit or per course pricing system is only efficient in measuring demand for instruction. By examining the number of student credit-hours which a faculty member generates, a fiscal officer can establish a clear relationship between the cost of supporting the faculty member and the revenue which he or she generates. No such relationship can be established for support services. Under the traditional bundled pricing system it is not immediately evident what the demand is for the services of an individual counselor or even for an entire set of services such as career counseling and job placement.

Personnel in support services are less able than faculty department chairmen to justify an increase in budget even when the need is warranted. The bundled price system obscures both the demand for support services and the intensity of that demand, i.e., how much of that service students would want if they had to pay for it separately.

#### UNBUNDLING THE PER CREDIT HOUR PRICE

"Unbundling" is a term which has come into common use in antitrust cases against such large and well known companies as IBM and Eastman Kodak. Each firm once engaged in a pricing practice



called a "tie in." When a customer bought one product, he also had to buy other services or products which, though functionally separate, were tied into the main purchase. There was a time, for example, when you could not buy IBM's hardware without buying its software, or Kodak's film without also paying for its development. In each case, the firms were forced to "unbundle," i.e., to list a separate price for each of the services or products that had been previously offered under a single price, because the "tie in" or bundled pricing system favored monopoly.

Colleges and universities also "tie in" a highly valued product — the degree or credit — with less valued services in a single bundled price. A student cannot ordinarily buy the following core services without also paying for the peripheral ones as well.\*

#### Core Services

- 1. Assessment of prior learning
- 2. Academic advisement
- 3. Direct instruction
- 4. Assessment of direct instruction
- 5. Certification

#### Peripheral Services

- 1. Career counseling
- 2. Psychological/personal counseling
- 3. Athletics
- 4. Extra-curricular activities
- 5. Financial aid
- 6. Job placement
- 7. Library and computer facilities

#### PREVIOUS EXPERIMENTS WITH UNBUNDLING

As I mentioned earlier, colleges and universities rarely use price as a marketing device, and the literature dealing with the price sensitivity of adult students is extremely limited. The work that has been done indicates that adult students are much more sensitive to the length of a course, the time of day that the course is offered and to the distance and quality factors than they are to its actual price. These studies also show that most adult students have some general notion of a "reasonable" or threshold price, with upper and lower limits defining the acceptability of both the service and the price.

In order to test the reaction of students to an unbundled price system the Conference sponsored an experiment in unbundling at five private colleges in 1977-78. The five colleges which participated in the FIPSE-funded project were Caldwell College (NJ), Mercy Coffege (NY), Mercy-hurst College (PA), Tusculum College (TN) and Unity College (ME).

With few exceptions, students surveyed felt that the unbundled price structure was fairer to those enrolled part-time. But price is not the dominant factor. When the unbundled price was offered by Mercy College at an inconvenient time of day (3:30 to 6 p.m.), the course had to be cancelled for lack of enrollment even though it was priced \$30 below the going rate. Price sensitivity may also be less acute when students are not paying for courses out of their own pockets.

In the project at Mercyhurst College, 83 percent of the students participating in the program answered a questionnaire indicating that they would enroll in an average of two support seminars in addition to direct instruction. But when it came time to actually register for class, the support seminars were underenrolled and had to be cancelled.

At Caldwell College, 20 percent of the students in the program (all of whom were women) chose only the orientation seminar and did not enroll in any courses. A contrary reaction was evidenced at Unity College where students (the majority of whom were receiving VA benefits) tended to increase their course load with the lower price of instruction. But counseling services,

<sup>\*</sup> An article by George Weathersby and Frederic Jacobs discusses unbundling as strategy for learner-directed choice of educational services. I have found it most helpful in clarifying my own conceptual framework. (See Weathersby and Jacobs, *Institutional Goals and Student Costs*. ERIC/Higher Education Research Report No. 2 (1977) AAHE, Washington, D.C.)



when separately priced, were unused. These recent experiments in unbundling show that student reaction to changes in price are very complex and little understood.

- (a) Are, the students who most need academic advising or job counseling able to pay for that service if it is priced separately from instruction?
- (b) Is unbundling useful only to sophisticated consumers, i.e., persons who already have a clear idea of their academic goals?
- (c) How sensitive are adult students to changes in price of credit-bearing instruction? Will they enroll for more courses if the price is lower?

  Will they make use of support services if separately priced?
- (c) Will the college have to develop new forms of counseling, e.g., in a group rather than one-on-one, if it unbundles its price system?
- (e) Will the administrative costs associated with unbundling outweigh its benefits?
- (f) Will unbundling change the "learning atmosphere" for the better or worse by introducing a cash nexus into the student service area?
- (g) Is unbundling more compatible with certain types of financial aid, e.g., loans and veterans' benefits, than with grants such as BEOG or company tuition benefits?

#### SIMPLE FORMS OF UNBUNDLING

The simplest form of unbundling, and one that many colleges and universities have already undertaken, is the audit, i.e., a course which is not taken for credit. When a student audits a course, he or she buys instruction but foregoes the right to two of the other core functions, i.e., assessment of direct instruction and certification. While many colleges have unbundled in the sense of allowing students to audit courses, the price of the audit tends to bear little relationship to the cost of providing it. A random survey of 100 college catalogs showed that 82 colleges charged one-third to one-half as much for an audit as they did for credit-bearing courses. At six colleges the price of an audit was greater than that for a course which was taken for credit. Another form of unbundling consists in having a separate price for credit by examination. In this process the institution is quoting a price for assessment and certification but not instruction.

In reviewing the results of the questionnaire, the pattern of responses was somewhat curious. One hundred three institutions responded that they had a special price for both an audit and for credit by examination. Yet only 8 of the 103 asserted that they had unbundled their price structures. This is probably due to the novelty of the term "unbundling." The practice occurs, yet no common name is given to it. Conversely, of the 38 institutions which claimed some form of unbundling, only 8 had both an audit price and a price for credit by examination.

Another interesting finding was that only five colleges with enrollments of more than 2,500 had both an audit price and a price for credit by examination. The combination is much more common among small institutions.

A third form of unbundling – one related to the audit – is to quote a separate price for "certificate" credit, i.e., credit that does not count toward a degree. Here two types of certification are priced separately. This practice does not seem to be widespread. Only 65 institutions (15.8%) reported that they charged a lower rate for some credential other than the degree.



#### CASH-FLOW SACRIFICE AS A SOURCE OF FINANCIAL AID

Another form of financial aid for adults is based on a cash-flow sacrifice. Colleges and universities have traditionally required prepayment of tuition and fees even though the college delivers its educational services over time. By modifying its prepayment requirement through the use of installment plans and deferred payment, a college can ease the financial burden which a lump sum prepayment of tuition places on working adults. An installment payment plan is one in which a student, instead of making one lump sum payment, is permitted to fulfill his financial obligations by making two or more payments within a given time period. A deferred payment, as defined here, is one in which the student is permitted to pay a lump sum at a time other than the one stipulated in the catalog.

Installments and deferred payment are granted at a cost to the college. The cost is twofold: the college sacrifices the interest which could be earned on a prepaid tuition, and it also runs the risk that the student will default on all or part of his debt.

#### THE ELEMENT OF RISK IN INSTALLMENT PLANS

Studies done at Pace University and at the New School for Social Research show that the highest level of delinquent accounts in installment plans occurs among part-time evening students who are not "serious" about their education, i.e., those who take a course or two and do not return. But it is only after the fact that a college can determine whether any given student is "not serious" and therefore default prone.

The following are some of the findings of the Pace University study as provided by Joseph Lizzio, the university's comptroller:

- (a) While evening students account for less than one-half of all credit hours attempted, this group was responsible for two-thirds of the delinquency balance.
- (b) Sixty percent of the delinquent accounts had balances of less than \$501.
- (c) Students who attempted less than 31 academic credit-hours (for all years of attendance) were responsible for 61 percent of the total delinquency dollars. Those who had enrolled for 12 or less credit-hours accounted for almost 30 percent of the amount unpaid. The credit-hour completion rate for this latter group was 44 percent.
- (d) Thirty percent of the delinquents were enrolled in only one of the three semesters covered by the study; they were not registered for either a prior or a subsequent term. Of the sum due from this group, 75 percent. was from students whose account balances were less than \$501.

A college's greatest risk, therefore, occurs with first-time enrollments. A college may protect itself, as Pace does, by requiring a minimum cash payment of \$500 for first-time enrollees. This requirement, though it holds the college harmless, may discourage potentially serious students who cannot afford such large lump sum payment. Can a college take risks on the first-time student (whose motivation and reliability cannot be determined before the fact) without at the same time discouraging serious students of limited means from furthering their education?

#### THE RISK/REWARD RATIO

Instead of following the "no-risk" Pace model, a college may elect to increase its attractiveness to part-time students by assuming some portion of the risk of loss through default associated with



installment plan payments. This is done by budgeting a certain percentage of loss, say; 10 percent of the installment payments outstanding. Is a 10 percent default rate a reasonable calculation? According to the U.S. Statistical Abstracts the consumer credit delinquency rate for 1977 was 2.26 percent of \$217.8 billion outstanding. This rate has been remarkably stable. It was 2.2 percent in 1950 and broke the 3 percent barrier only once in 27 years. That was in 1974, a period of very high unemployment. Education, while it cannot be repossessed as might be a car or television set, is a service given over time. If a student is installment payments stop, so also can the educational services. For initial calculations, then, a 10 percent delinquency rate is a reasonable range for first-time enrollments.

The default rate for the deferred tuition-program should not be greater han that which now prevails for regular student loan programs. According to the College Board's Student Loans Problems and Policy Alternatives, the estimated default rate for college and university students in the GSL program was 7.1 percent. It is clear, however, that in recent years the default rate has been rising sharply. In those states without a centralized guaranteed student loan program, the default rate has risen to approximately 15 percent of the loans outstanding.

However, this default rate may be misleading when applied to colleges. A 1977 study by the U.S. Office of Education shows that a disproportionate number of the 344,000 students who defaulted in the past decade were enrolled at proprietary vocational schools. Students at such vocational schools represented only 37 percent of the parowers but 59 percent of the defaulters. The same study shows that more than half of these defaults occurred in two states — Texas and California.

#### PAYMENT BY CREDIT CARD

Of the 430 colleges which replied to the questionnaire, 111 institutions (30 percent) had introduced credit card payment for part-time students. The advantages of credit card payments are two-fold:

- Students can devise a rate of installment payments which reflects their own changing economic circumstances.
- Colleges are assured of immediate payment less a 3 to 6 percent fee to the bank). This lessens cash-flow problems and reduces the administrative and collection costs inherent in any college-run installment program.

While credit card payment — when compared to a college-administered installment program — gives students greater financial flexibility and reduces the college's risk, the cost is not insignificant. When the percentage charge to the institution is added to the student's rate of interest, the credit card companies can earn as much as 23 percent per year on the money they advance. It may be fairer, especially to low-income students, to have a college installment payment program as an alternative. In making the decision, the fonewing social and financial considerations should be taken into account:

- Does the college wish to attract lower-income adults who may not be credit worthy enough to have a credit card or who ordinarily borrow up to their credit limit?
- Are some populations more default-prone than others? Should the college program be limited to low-income students who will be reimbursed by a company tuition-aid program or through veterans' benefits?
- Should the college program be limited to students who have already taken at least one course and have established their willingness/ability to pay?
- How much excess capacity does the college have? Can it limit installment payments to courses that are undersubscribed?

ERIC

Full Text Provided by ERIC

Before installing a credit card program the college skould shop around. Visa and Mastercharge, though national programs, are similar to franchises. Each participating bank (or bank holding company) owns its own credit card program and sets its own rates. The college should contact the banks in the area and gets bids for its business. Differences as small as a half percentage point of the bank's fee can spell considerable savings for the college over a period of several years.

It would be wise, however, for the business office to check on which of the major cards — Visa or Mastercharge — is in more general use in its area. In many parts of the country the two cards have consolidated their billings and collection efforts and the college may wish to subscribe to both. If not, the card in more general use should be chosen.

#### CAMPUS-BASED ALD

Campus-based forms of aid are those federal and state programs which go directly to the college and then are disbursed to students according to a standard formula of néed. College Work-Study (CWS), National Direct Student Loans (NDSL), and Supplemental Educational Opportunity Grants (SEOG) are the most common forms of campus-based federal student aid.

Residential colleges are often reluctant to use their limited campus-based aid to assist partitime students. The reason is financial. Full-time residential students need more aid and generate more revenue than part-time non-residential students. And working adults may not meet eligibility requirements for some the programs. College Work-Study requires working time which the already-employed may not have to give. Income from a full-time job may rule out eligibility for supplemental grants. Despite these problems 36 percent of the colleges reported that they made all three campus-based programs available to part-time students.

A more widespread eligibility problem is that students who enroll at less than half-time — i.e., less than 6 credit-hours or the equivalent — are not eligible to participate in state and federal financial aid programs. Twenty-seven of the colleges which answered the questionnaire have skirted this problem by restructuring their evening programs. A common maneuver is to divide a semester into two 8 week terms rather than the more usual 16 week period. If students take one 3 credit course in each of the two 8 week terms, they meet the eligibility requirement for many state and federal financial aid programs.

#### .. CONCLÙSION

The Regan Administration's proposed backs in student financial aid give colleges and universities a further incentive to look for an ources of loans and grants. The methods and techniques of "liberating" these internal funding sources are not, for the most part, new or untried. But they are often used by colleges in anaphazard fashion. Loans of deferred payment programs are established as exceptions and grow by accretion. A determined effort to recruit working adults will require a comprehensive marketing plan of which financial aid should be an integral part.

Each target population has distinct financial needs:

- Students with access to company tuition benefits require assistance between the time they enroll and when their tuition reimbursement check arrives.
- Women who plan to re-enter the labor force need to spread out their payments over a long period of time.
- Low-income students may not be able to use credit cards effectively nor be sufficiently credit worthy for non-government loans.

A comprehensive financial aid plan for working adults would draw from a variety of the methods listed above so that none be denied an education because of lack of ready cash.



#### QUESTIONNAIRE RESULTS

A questionnaire on financing for part-time students was sent to 1,000 private colleges and universities in the summer of 1980. Four hundred thirty institutions replied. The breakdown of respondents by FTE enrollment is as follows:

Size		No. of institution			tions		
0-499						51	· ·
500-999						1.45	
1000-1499	٠	•	•			83	
1500-1999	•	•				51	•
2000-2499					,	31	
over 2500	2		,	•	7	· 69	

Following is a facsimile of the questionnaire. Below each question the following response data have been inserted:

- (a) the percentage and total number of institutions which replied positively to each question,
  - (b) the percentage and number of positive responses by size and enrollment.

#### Dear Colleague:

The Conference, under a grant from the Fund for the Improvement of Postsecondary Education, is exploring ways in which colleges provide financial aid or financing for part-time students.

Please place a check mark next to each program used at your college.

#### Scholarships and Loans

(b) Institutions by FTE enrollment

Size			
0-499		35.3%	(18)
500-999		27.6%	(40) <sup>1</sup>
1000-1499		34.9%	(29)
1500-1999		29.4%	(15)
2000-2499		25.8%	<b>4</b> (8)
over 2500		27.5%	(19)
1000-1499 1500-1999 2000-2499	•	34.9% 29.4% 25.6%	(29 (15 4 (8

2. \_\_\_\_\_\_ Unfunded scholarships (e.g., tuition discounts) are available to part-time students

	All institutions	,	42.8%	(184)
(b)	Institutions by enrollment	0-499		(21)
		500-999	49.7%	(72)

	1000	1499 42.2%	(35)
		31.4%	(16)
,	2000	)-2490 · 38.7%	(12)
	, over	2500 40.6%	(28)
ŧ			•
3.	NDSL loans are available to part-time stuffent	<b>3.</b> , ~	
. •	(a). All institutions	60.2%	- (259)
	(b) Institutions by enrollment		, ,
•		) <del>-4</del> 99 49. %	(25)
		<b>)-999</b> 64.1%	(93)
<b>.</b> •	- 730	)-1499 63.9%	· (53) <sup>'</sup>
1		D-1999 62.7% '	(32)-
	2000	D-2490 5 <u>8.1%</u>	(18)
9	- L	2500 55.1%	(38)
•		•	•
<b>4</b> . ح	GSL loans are available to part-time students.	.**	•
•• ————		78.3%	. (337)
	(a) All institutions (b) Institutions by enrollment	. 18.370	. (331)
	· · · ·	0-499 62,7%	(32)
		0-999 81.4%	(118)
<b>.</b> 6		0-1499 78.3%	(65).
		D-1999 80.4%	(41)
		0-2490 87.1%	(27)
		2500 78.3%	(54)
/	2	70.570	(31)
5	College loans (i.e., not state or fedfagal loans) a	re available to part-time stud	ents.
<u> </u>	(a) All institutions	22.8%	(98)
	(b) Institutions by enrollment	<i>₽</i> 2.070	1
, ,	(b) institutions by enforment	0-499 25.5%	(13)
· · , , '	\ 50	0-999 17.2%	(25)
in the		0-1499 19.3%	(16)
		0-1999 37.3%	(19)
	• • • • • • • • • • • • • • • • • • •	0-2490 16.1%	(5)
<b>4</b> 0 € 12	· ·	2500 , 29 %	(20)
· •		2,000 ( , 2,000 )	
4	College work-study monies are available to par	t-time students	
0		53.9%	(232)
		33.7/ <del>0</del>	(232)
		0-499 52.9%	(27)
		0-999 55.9%	(81)
	,	0-1499	(49)
**		0-1499 54.9%	(28)
•	•	0-2490 51.6%	(16)
	<b>\</b>	2500 • 44.9%	(31)
,	, OVO	# 1	1

		, 141	•		
'. <del> '</del>	_ Supplemental Education Opportunity Gra	nt (SEOG) mobiles ar			nts.
	(a) All institutions	; //	45.3%	(195)	
	(b) Institutions by Inrollment	, 1	•		•
· :	•	0.499 \	39.2%	(20)	
·		500-999	51.7%	(75)	
•	1. 1.	1000-1499	49.4%	(41)	
		1500-1999	43.1%	(22)	
		2000-2490	41.9%	, (13)	
		over 2500	34.8%	, (24)	•
ecial Pri	ce Arrangements			٠,	
ı	Tuition reductions are available to certa	in groups of part-tin	ne students such	`as senior cit	izens
·	· alumni.	. Groups or Park	•	,	-
•	(a) All institutions		50.7%	(218)	
		4	•	1	
	(b) Institutions by enrollment	•			_
٠,	(b) Institutions by enrollment	0-499	52.9%-	- (27)	,
	(b) Institutions by enrollment	0-499 500-999	52.9% 53.8%	(27) (78)	,
. •	(b) Institutions by enrollment	•			,
, •	(b) Institutions by enrollment	500-999	,53.8 <b>%</b>	(78)	,
	(b) Institutions by enrollment	500-999 1000-1499	53.8% 48.2%	(78) (40)	,
	(b) Institutions by enrollment	500-999 1000-1499 1500-1999	53.8% 48.2% 56.9%	(78) (40) (29)	•
		500-999 1000-1499 1500-1999 2000-2490 over 2500	53.8% 48.2% 56.9% 38.7% 46.4%	(78) (40) (29) (12) (32)	,
		500-999 1000-1499 1500-1999 2000-2490 over 2500	53.8% 48.2% 56.9% 38.7% 46.4%	(78) (40) (29) (12) (32)	•
	The college has lower tuition for part	500-999 1000-1499 1500-1999 2000-2490 over 2500	53.8% 48.2% 56.9% 38.7% 46.4%	(78) (40) (29) (12) (32)	,
	The college has lower tuition for part  (a) All institutions	500-999 1000-1499 1500-1999 2000-2490 over 2500	53.8% 48.2% 56.9% 38.7% 46.4% wish to <i>audit</i> a c	(78) (40) (29) (12) (32)	•
	The college has lower tuition for part	500-999 1000-1499 1500-1999 2000-2490 over 2500	53.8% 48.2% 56.9% 38.7% 46.4% wish to <i>audit</i> a c	(78) (40) (29) (12) (32)	
· · · · · · · · · · · · · · · · · · ·	The college has lower tuition for part  (a) All institutions	500-999 1000-1499 1500-1999 2000-2490 over 2500 -time students who	53.8% 48.2% 56.9% 38.7% 46.4% wish to audil a c	(78) (40) (29) (12) (32) (32) (249)	
	The college has lower tuition for part  (a) All institutions	500-999 1000-1499 1500-1999 2000-2490 over 2500 	53.8% 48.2% 56.9% 38.7% 46.4% wish to audil a co	(78) (40) (29) (12) (32) sourse. (249)	
	The college has lower tuition for part  (a) All institutions	500-999 1000-1499 1500-1999 2000-2490 over 2500 	53.8% 48.2% 56.9% 38.7% 46.4% wish to audit a c 57.9%	(78) (40) (29) (12) (32) sourse. (249) (35) (97)	
9.	The college has lower tuition for part  (a) All institutions	500-999 1000-1499 1500-1999 2000-2490 over 2500 	53.8% 48.2% 56.9% 38.7% 46.4% wish to audil a c 57.9% 68.6% 66.9% 56.6%	(78) (40) (29) (12) (32) sourse. (249) , (35) (97) (47)	

The college allows part-time students to upgrade an audit to a credit course by paying the difference between the two fees.

(a)	All institutions	•	13.5%	(30)
(b)	Institutions by enrollment	0-499	27.5%	(14)
		500-999	15.2%	(22)
		1000-1499	9.6%	' (8)
	••	1500-1999	11.8%	(6)
	• •	2000-2490,	9.7%	(3)
		over 2500 <sup>J</sup>	7.2%	(5)

The college has a package price for part-time students, e.g., two courses for the price of one, or you get a course free if you bring a friend.

(a) All institutions		1.9%	(8)
(b) Institutions by enrollment	· • •	•	•
~	0-499	3.9% 🧢 🗥	(2)
`\ .	• 500-9 <del>9</del> 9	2.1%	(3)
\ <u>'</u>	1000-1499	0 % .	(0)
• •	1500-1999	ے 0 %	(0)
	2000-2490	6.5%	. (2)
•	, over 2500	1.4%	(1)

The college has an off-shoulder price for part-time students, e.g., a lower price for courses on weekends, evenings or an unpopular time of day.

(a)	All institutions	•	12.5%	(54)
(b)	Institutions by enrollment	* **		•
	<b>.</b>	. 0-499	5.9%	(3)
	•	500-999	17 <b>.9%</b>	(26)
-		1000-1499	7.2%	(6)
	5	1500-1999	· 17.6%	(9)
~	·	2000-2490	3.2%	(1)
	•	over 2500 ·	13 %	(9).

The college has either a lower price or no fee for part-time students for credit by examination.

(a)	All institutions	•	34.1%	٠.(147)
. (b)	Institutions by enrollment *	•		
	•	0 <b>-49</b> 9	3333%	(17)
•		500-999	41,4%	(60)
	•	1000-1499	38.6%	(32)
	•	1500-1999	'31.4%	(16)
· ·	<u>~</u>	2000-2490	16.1%	(5)
	•	over 2500	/ 24.6%	(17)

The college has differential pricing for part-time students based on the services received, e.g., the price per credit hour is lower at off-campus centers or on weekends because fewer services are aailable.

(a) All ins	stitutions	•	•	•	13.2%	<b>4</b> (57)
(b) Institu	itions by enrollme	nt			•	
-	1	Z.	0-499		5.9%	(5)
	. 7事		500-999	•	11.7%	(17)
<b>.</b> , ,	- <b>\</b> _		1000-1499		12 %	(1 <b>0</b> )
	•	9	1500-1999		15.7%	(8)
-	•	•	2000-2490	•	9.7%	(3)
•		-	o <del>v</del> er 2500		23.2%	(16)

The college has unbundled its price structure, i.e., part-time students can purchase classroom instruction separately from support services such as counseling or job placement.

~(a)	All institutions		9. <b>0</b> %	(39)
<b>(</b> b)	Institutions by enrollment	•	١ ٠,	•
,		• 0-499 <sup>°</sup>	· <b>*</b> 7.8%	(4)
,	• ,	5 <b>00-</b> 999	13.8%	(20)
		1 <b>000</b> -1499	, ´7.2%	(6)
/	<b>\</b> -	1500-1999	` 5.9%	(3)
	,	2000-2490,	3.2%	(1)
·		Over 2500	7 2%	(5)

The college has restructured its academic term, e.g., from one 16 week semester to two 8 week terms, so that part-time students can now more easily meet the half-time requirements of BEOG and other federal financial aid programs.

(a)	All institutions	· **	6.3%	(27)
(b)	Institutions by enrollment	I he		
-	•	0-499	3.9%	(2)
	•	500-999	8.3%	(12)
		1000-1499	7.2%	(6)
		1500-1999	7.8%	(4) <sup>-</sup>
	•	2000-2490	3.2%	(1)
	_	over 2500	2.9%	(2)

The college sometimes waives tuition for certain classes of part-time students, e.g., employees or children of employees.

(a)	All institutions	٥			69.3%	,	(298)
(b)	Institutions by enrollment		- Y	٠	•		

N • /	•	
0.499	58.8%	, (30)
500-999	70.3%	(102)
r000-1499	65.1%	(54)
1500-1999	· 80.4%	(41)
2000-2490	74.2%	(23)
OVER 2500	69.6% *	(48)

18. \_\_\_\_\_ The college charges part-time students a lower rate for credit toward a certificate or some credential that is less than a degree, e.g., continuing education units.

(a) All institutions		10.3%	(70)
(b) Institutions by enrolling	nent _		
	· 0-499·	<b>7.8%</b> .	(4)
•	50 <del>0</del> -999	13.8%	. (20)
• ,	1000-1499	27.7%	(23)
	1500-1999	19.6%	(10)
	2000-2490	12.9%	(4)
1	over 2500	13 %	(9),

	, <del>48</del> ,	L .			. •
· 19		_ Part-time	students	may pay by credit card.	is.

(a) All institutions (b) Institutions by enrollment	•	30.7%	(132)
	0-499	31.4%	(16)
	500-999	24.8%	(36)
	1000-1499	24.1%	(20)
	1500-1999	35.3%	(18)
	2000-2490	38.7%	(12)
	over 2500	43.5%	(30)

#### 20. \_\_\_\_\_ Part-time students may pay in installments.

(a)	All insti	tutions			•	60.9%	(262)
`(b)	Instituti	ions by en	rollment	ć			
, "		3		0-499		745%	·(38)'
			٠.	500-999		64.8%	(94)
		7 :		1000-1499	,	60. <u>2</u> %	(50)
,		•	·	1 <i>5</i> 00-1999		56.9%	(29)
,	,			,2000-2490	*	45.2%	/ (14)
*	•			/ Aug 2500		52 60%	(37)

# 21. \_\_\_\_\_ Part-time students with veterans benefits or company tuition benefits may pay when they are reimbursed (deferred payment).

(a)	All institu	tions	~			63.2%		<u>(</u> 272)
(b)	Institution	s by enrollm	ent _	•	·/·	•	4-	١
,		٠ ،	,	0-499	J	78.4%		(40)
	•			500-999	•	69 <sup>°</sup> . %		(100)
A COLOR	- 1800 p			1000-1499	, ,	59 %.		(49)
	* *	1.	,	1500-1999	1	60 %	•	(31)
31	• • •	(		2000-2490		48.4%	٠,	(15)
	٦	1 5 1	<i>;</i>	over 2500		53.6%		·(37)

## 22. \_\_\_\_\_ The college has arranged for direct payment by a company for its employees who enroll as part-time students.

(a)	All institutions	•	• •	38.6%	(166)
(b)	Institutions by en	rollment	, ,		
,		,, •	0-499	27.5%	(14)
•	<b>.</b>	•	₹ <b>500-999</b> .	36.6%	(53)
,			1000-1499	42.2%	(35)
•			1500-1999	33.3%	(17)
V.3		ķ	2000-2490	32.3%	(10)
	•	•	over 2500	53.6%	. (37)

23. \_\_\_\_\_ Contract tuition reductions are available to part-time students enrolled under a contract with a local military base, a company or CETA program.

(a)	All institutions		•	12.1%	(\$2)
(b)	Institutions by enrollment				
	• .	`	0-499	15.7%	(8)
		-	£00.000	0.20	<b>(4.2)</b>

0-499	15.7%	(8)
500-999	8.3%	(12)
1000-1499	10.8%	(9)
1500-1999	17.6%	(9)
2000-2490	<b>•</b> , 9.7%	:1 (3)
over 2500	15:9%	(11)

24. \_\_\_\_\_ The college has arranged with an outside agency, e.g., a bank, to provide part-time students with either loans or installment plans.

(a)	All institutions		13.2%	_ ~ (57)
, (b)	Institutions by enrollment	•	·	
	,	, 0-499	9.8%	(5)
•	•	500-999	13.8% `	(20)
•		1000-1499	9.6%	(8)
	* " " " " " " " " " " " " " " " " " " "	1500-1999	17.6%	(9)
*		2000-2490	25.8%	(8)
		over 2500		(7)

	, .	· See	•	-	unded scholarships	Unfunded scholarshi	NDSL	ָּ י	College loans	Work-Study	SEOG	uition reduction	Audit	y difference for cn	Package price	Off-Shoulder price	Credit by exam	Differential price	Unbundled price	Academic term/BEO	Employee waiver	Certificate credit phi	Credit card	stallment	Deferred payment	Direct company pay	intract payment	Dutside agency
•			_		Ţ	Š	Ž	เร	ర	Š	S	7	₹	Pay	2	Q,	Ö	۵	5	₹	ũ	Ş	Ö	٠. =	۵	۵	ઙ્	Õ
ALABAMA Birmingham-Southern College Huntingdon College			•	~		x,	x x		x	×	×		х .		 v	·x	 х	`\			x		x	x x	x x x	x		
Judson College Oakwood College Spring Hill College Talladega College Paskegee Institute	<u>'</u>	•			XXX	x x	X X X	X X X	x x	х х х	x	`	x x		X ·	x	Χ̈́		X**	x	x x		x x	X X	x	X X X		x
ARIZONA Grand Canyon College		•	•		x	•	X X	x	x	x	, x										x .		x	x		x		,
Arkansas Baptist College Ouachita Baptist University CALIFORNIA Biola Collège	, £				x		x x	X X		x x x	x	X	X		•		x	X	X :		х х	X		X X X	x x x		X	х
California Institute of the Chapman College Christian Heritage College Cogswell College	Arts	ь			x x	X X X	.x *₹ \	X X X	x x	X	X X X	x x	X X	x					x	,	х х ~ х х	<u> </u>	* ´	X A X X	X X X	x	v ¹	
Dominican College, Holy Names College International College	-	•			X	X X	X X X	X	x	х х	· x	x	X			x	X		x		X	•				x.	^	
Loma Linda University Mt. St. Mary's College National University New College Of California	ŀ	•		,	x	x	X Xs	X X	x	X X X	X X X	x x	x x	x			x	х			X		x	X X X	x x	х	x	
Pacific Christian College Point Loma College Pomona College Saint Mary's College					x x x	x x x	X X	X X X	Ì	x x x	x x x	х х	x x x	•	x			X	•		x ·		х х		X X			x x
Southern California College United States International Westmont College		ersity	,		^	x	X. X	X X X	x	X X	X	X	x	<b>x</b>	^				7		X X				X X	x	,	x
COLORADO Loretto Heights College COMPECTICUT			•	-	v		X.	x .	•	х							x .		].		<b>X</b>	x .	-		<b>X</b>	<b>X</b>		,
Albertus Magnus College Connecticut College Post College St. Alphonsus College	,		Ì		X ·	x	x	X X X	х х	X X	X	X X X	x		•	х	X	x	;		X. X X	;	x	X X	X X X X	<b>x</b>	x X	
Trinity College			•		•	X	•	X	•	r		X	×.			,		X '		,	X				X		•	

	•		Funded scholarships	NDSL	, gsr	College loans	Work-Study .	Tuition reduction	Audit .	Pay difference for cred	Off-Shoulder price	Credit by exam	Differential price	en :	Academic term/BEOG	Employee waiver	Credit card	I Installment	Deferred payment	Direct company payment	Contract payment	Outside agency,
DELAWARE University College of Widener Wilmington College			x	X X	x x	y	X X	х.	X X			x		;	X	X	x	X X	х , х	X X		
DISTRICT OF COLUMBIA  'Catholic University of America'  Trinity College	•				x	•	x	,	x .		x	x	x		2	, Σ	x	X X	X,	X		
PLORIDA Barry College Bethune Cookman College	•			χ̈́	X X	x x		x		1	x	x	X	x ·	`	, X	x		х	ў. ,	x	x
Flagler College -Florida International University -Rova University	<b>D</b>		X	•	·x		. Х . S	<b>X</b>	х	· 7		*	₹ ,	;	X 2		X X	х.	X		x	
Palm Beach Atlantic College University of Tampa Warner Southern College Webber College	٠,,	. •	X ,X		X X X		` )	<b>х</b> ,	X,				•	x,	1,	K- X		X X	X X X		X X	
GEORGIA Agnes Scott College Atlanta Christian Gollege	•	• '	x	• x	·x	x :	,		X.	X		x				X i		x	x		•	
Berry College Columbus College Georgia College	•			X			K K X	.X.	X		•	x		χ.	• ;	x x			. X	x .	X	
Oglethorpe University Spelman College Tift College	•		X X		X X		K. X X X		X	··; .	X	X			•	х х .	X ,\$	x	X X X			
HAWAII  Chaminade University of Honolulu Hawaii Pacific College		-	x ,	x X	X X		X X				•	x	X X	x	x :	, X	•	x	X X	x	x	x
IDAHO, The College of Idaho ILLINOIS	1		. ,		x	•	X-		x	, •	x		•			,	x			x		
Aurora College Barat College Blackburn College			x x	X X	X		X X	X X	<b>«</b> X X X			X X X	,			X X		X	x x	×		x
Bradley University Columbia College DePaul University		•	X X	-	x x		x x x	X	X		x	X	` <b>x</b> '			X X X	x x	x	X	X X	•	
Eureka College George Williams: College Illinois Benedictine College		† /		X			x	. X	X X X	,		X	X X		X	X X	^ X	X X	•х	х Х	x	
Judison College			Ž,	K X	х		х х •		X	X		X				X,		X	25	×		X

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ILLINOIS Knox College Lake Forest College Lincoln Christian College incoln College MacMurray College Millikin University Monmouth College Mundelein College North Park College . Rockford College Roosevelt University Saint Xavier College Shimer College Trinity Christian College Wheaton College INDIANA Anderson College Butler University Earlham College Franklin College of Indiana Goshen College Grace College Hanover College Manchester College Marian College Marion College Oakland City College Saint Mary's College , St. Prancis College St. Mary of the Woods College Taylor University University of Evansville ~ Briar Cliff College Buena Wista College . Central diversity of Towa Dordt College Drake University.

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.Graceland College Towa Wesleyan College

			Funded scholarskips	Unfunded scholarships	NDSL	College loans	Work-Study	SEOG .	Tuition reduction	Audit	Pay difference for credit	Package price	Off-Shoulder price	Credit by exam	Differential price	Academic term/BEOG	Employee waiver	Certificate credit price	Credit card	I Installment	Deferred payment	Direct company paymer	Contract payment	Untside agency
IOWA Loras Coilege Northwestern College Upper Iowa University Vennard College Wartburg College Westmar College William Penn College KANSAS	-	·.		x 2	K. X X X X X X X X X	, x	X X X X		x x x	X < X	х , ,			x, >		•,	X X X X X	X,	•	X X X X X	Х, Х	x x	x x	x x
Mansas  Bethany College Friends University Kansas Wesleyan College Manhattan Christian College Marymount College McPherson College Mid-America Nazarene College Ottawa University Saint Mary College St. Mary of the Plains College Sterling College Tabor College	,	-	x x x	X X X	x x x x x x x x x x x x x x x x x x x	X X	X X X X X X	X X X X X	X X X X X X X	X X X X	х , х х	3				•	x x x x x x x x x x x	x	x x	X X X X X	X X X X X X X X X	x x x x	×	r x
RENTUCKY Asbury College Bereá College Campbellsville College Cumberland College Georgetown College Kentucky Wesleyan College Northern Kentucky University Spalding College Thomas More College Transylvania University LOUISIANA Centenary College of Louisiana Our Lady of Holy Cross College Xavier University		4		X X X X X X	x	( X ( X ( X ( X ( X ( X ( X ( X ( X ( X	X X X X X	X X X X X	X X X X	, <b>x</b> (	, ,	1	•	X X*	ζ , ,		X X X X X X X X X X	x x x l x	XXX	x x x x x x x x x x x x x x x x x x x	X X X X X	X X X X X X X X X	x	x x
MAINE Bowdoin College Colby College St. Joseph's College Thomas College	•		x	x x	X	x . x x . x x	X	X X	x	<b>' \</b>	,				•	٠ .	х х			× x	x x		, X	

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			funded schelarships	d sch		SUBC	₽	•	educt		Pay difference	price		exa'	ial pri	d price	Academic term/B	mployee waiver	Se cre	5	Ę	Deferred payment	E C	tract paymen
•			poped a	Jufunded	าร	College loans	Work-Sfudy	SEOG	'uition'r	ij	diffe	eckage (	Off-Shoulder	Credit by	Different	Unbundil	demi	ploye	tifical	Credit card	nstallment	erred	oct co	tract
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		5 ·	Funded scholarships	Unfunded scholarships	NDSL	dsr ,	College loans	Work-Study	SEOG	Tuition reduction	Audit	Pay difference for credit	Package price	Off-Shoulder price	Credit by exam	Differential price	Unbundled price	Academic term/BEOG	Employee waiver	Certificate credit price	Credit card	Installment	Deferred payment	Direct company paymen	Contract payment	Outside agency
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NORTH CAROLINA	`	_	(			,	′	, 									•		x				•	٧,		
Atlantic Christian College Belmont Abbey College		•	\ \ !	X	х	, <b>X</b>	х	X	х	X.	х <del>-</del> 3.	ı			X		v		x		x	X	x	х Х		x
Catawba College Duke University		•	/ x	X	Χ.	X	X	X	Х	X	·X	v			X		X	x	X				X	x	x	^
Elon College Greensboro College	•			x	X	x ´ X	x	•		Х	X	X			X	X		^	X X			X	X		î x	
Lenoir-Rhyne College Mars Hill College		•		x	•	X				^	X			X X	x		x		X	•		x	X X		x	
Methodist College North Carolina Wesleyan College			X	X X	X	x		x	X		X X	x		ì	^	x	^			x		X X	X X	x		
Quéens College Sacred Heart College Salem College			x	X	x	x	X	·х	X X	X	x	X		•		^	X X	X	X X	••	X X	X	·X X		X	•
St. Andrews Presbyterian College Warre Wilson College				х.	 	X		•	•	X	X X						X	. * .	<b>.</b> X	,		X	X	v		
Wingate College NORTH DAKOTA		-	Х	X		Х	•			X	X		•		X				X	•		- 1		X		
Jamestown_College OHIO					X	X		X	X		X	X							X		X	X	X	Х,		
Antioch College Ashland College					x	X X	x	x					•,						X				Χ			X
Baldwin-Wallace College Bluffton College		,	,	٠,	X	X	X	X .	.,	X	X	.,		X	Х	Х			X X X	•	X	X X X	X X X			
Cedarville College College of Mt. St. Joseph	-		X	X	X	X X	X,	X	X	X	X	X		Χ̈́	X				٦ x	x	X X	X	X X	X X	x	
Dyke College Findlay College Lake Erie College	•			X	X X	X X	x	X	X	X '	X			•	«X X				X	••	······································	, <b></b>	X X	X		
Malone College ' Marietta College				X	x	X		х		X	X X	X			X		4		X X		X	x	X X			
<ul> <li>Mount Union College</li> <li>Mount Vernon Nazarene College</li> </ul>				X٠		X				X	x	•							X			x	X	X		
Muskingum College Oberlin College			x	X X	X X	X X	X	X X	X X	X							X	X	X,	X	X	X X	X X			
Ohio Dominican College Ohio Wesleyan University			X		X	X			X	X	X								X		X	X	X	X	X	

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<b>€</b> .	7	Funded scholarships	Unfunded scholarships	NDSL	GSL	Work-Study	SEOG	Tuition reduction	Audit Pay difference for credit	Package price Off-Shoulder price	Credit by exam	Differential price	Unbundled price Academic term/BEOG	Employee warver	Certificate credit price	Credit card	Installment	Deferred payments	Direct company paymen	ntract payment	theirds appeared
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Allentown College Alvernia College Beaver College Bryn Mawr College Bucknell University Carlow College Cedar Crest College Chestnut Hill College Dickinson College Duquesne University Eastern College Franklin and Marshall College Grove City College Gwynedd-Mercy College Holy Family College Immaculata College		x x x	x x x	X X X X X X X X X X X X X X X X X X X	- X	x x x	x . x	x x x x x x x x x x x x x x x x x x x		x x	x x x	· ·		X X X X X X X	x x x	x x	X X X X	x x x	x x		,
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	Funded scholarships	Unfunded scholarships	NDSL	i sst.	College loans	Work-Study	SEÒG	Tuition reduction	Audit	Pay difference for credit	•
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- Mercyhurst College	•	х	X	x*		х		X	х		
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Moravian College					X.			X.			
Muhlenberg College				X	•			X	<b>T</b>	2	
Neumann College		Ż		X		X	X	X	-		
Our Lady of Angels		X		X	•	X		X.			
Philadelphia College of Extiles and Science			Х	X			X.	, (°			
Point Park Gollege		X			•		•	X	X		
Robert Morris College		,		X		٠					
Seton Hill College		X	X	X		X	X	X	•		X
Spring Garden College	•		X	X		X	X	X	X	X	
St. Vincent College			X	X	•			X		7	
Susquehanna University				X	X.	•			Х,		ı
Thiel College			Х	X					X		
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Villa Maria College	`	X	X	X		X		χ̈	X		
Washington and Jefferson College 👱 💆 🧖										,	
Waynesburg College				Χa		4		X	X		
Widener College		•	X	X		X		Х			,1
wilkes College		X ,		X				χ·	•		
RHODE ISLAND .		-			_						
Barrington College	•, X	Χ.	X.	Χ.		X	X	X	Х	X.	
SOUTH CAROLINA	÷			•			•			•	
Central Wesleyan College		X	X				X	X	X		
Clemson University		X						X			
* Coker College	خي		X.	X		X		X	X	•	
Columbia College Erskine College	3		X,	v	J	X	.,		<u>*</u>		
Furman College		х	X X	X	X X	X X	X	X	v		
Newberry College		^	^		^	^	•	x	X X		
Presbyterian College		х		х					~x		,
'Voorhees College .			х	••		X	х		X		
SQUTH DAKOTA			••	1		••	••		` ^		
Augustana	x		x	X	•	X		X	х	x	,
Dakota Wesleym University	X X		x	X		x	х	^	x	^	•
Mount Marty College			••	x		•	••	х	źΧ	x	
National College		х		χ̈́ Δ	Δ.			X	x	^	
Sioux Falls College	X	x	X	x °	•	Х	X	x		X	
Yankton College		x	X	х.		x	٠.,	, - <b>.</b>	"Х . Х		
Tennesseej \ . \ .	**		•	•	٠.						
Carson-Newman College	X	X	X	' X 🐱	X	,X.	Х	Х	X		•
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Pan American University at Brownsville Paul Quinn College Rice University Southern Methodist University		X	x	X	X X	X	x	x		x			•					x x			x	X	Χ .
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	•	• -			Funded scholarships	Unfunded scholarships	NDST	SSL SSL	College loans	Work-Study	; seog	Tuition reduction	Audit	Pay difference for credit	Pachage price	Off-Shoulder price	Credit by exam	Differential price	Unbundled price	Academic term/BEOG	Employee waiver	Certificate credit price	Credit card	* Installment	Deferred payment	Direct company payment	Contract payment	Outside agency .
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WASHINGTON

## Chapter II

# Price Unbundling and Quality Control of Part-time Education

In the film version of *The Wizard of Oz*, the Great Oz remedied the Scarecrow's lack of brains by conferring a degree upon him. The Scarecrow's remarkable transformation through the mere possession of such a certificate — and an honorary one at that — is a fairy tale's way of poking fun at and yet confirming the existence of a very broad social attitude: It's the degree that counts. In the common wisdom even the strawheads among those who hold a degree are insured a different niche in society from those whose knowledge and experience have not been officially certified.

The social and economic benefits which the degree confers on its holders have had a significant market effect. The demand for the certification of knowledge is clearly distinct from and, in some circumstances, more intense than the demand for instruction. The potential for corruption is obvious. Instruction is labor-intensive and inherently more expensive than certification. Yet an unscrupulous institution can make money by conferring degrees without providing the instruction that should go along with them.

The ability to abuse the degree-granting authority is grounded not only in the economics but in the structure of American higher education as well. American colleges and universities, at least in their undergraduate education, often do not maintain an "arm's length" relationship between the feaching function and the examining and certifying function. Unlike their counterparts at Oxford and Cambridge — where the colleges teach and the university examines — American colleges not only teach but they also certify that students have learned what was taught. This combination of function tends to have several perverse effects: It undervalues teaching; it over-rewards credentials; and it reduces the rigor of quality controls.

Since, in the American system, there is no external examining authority to evaluate how well undergraduates have been educated, the incentive to reward good teaching is lessened. An Oxford College establishes its reputation within the University by the number of "firsts" its graduates have received in university-wide examinations. By directly examining student performance, the University\*\* can draw some reasonable inferences about the quality of instruction and standards of admission at one of its constituent colleges. In the American system of higher education, accrediting agencies are not allowed to evaluate the quality of instruction by a direct examination of student performance. Instead the accreditors have to infer the quality of education by measuring credentials: that is, how many faculty members hold doctorates in the disciplines they teach; how many publications they have to their credit; how good the library is, and so on.

<sup>\*\*</sup> I.e., the entire body of the faculty sitting as members of the corporation. The Council of National Academic Awards (CNAA) evaluates student performance in Great Britain's polytechnics and teachers' colleges.



<sup>•</sup> In L. Frank Baum's book version, the Wizard stuffed the Scarecrow's head with a measure of bran and a great many pins and needles. By giving the Scarecrow "bran-new brains" rather than an honorary degree, Baum placed himself firmly in the value-added school of educational measurement.

An inference drawn from inputs (faculty, library, facilities, etc.) is inherently less convincing than an inference drawn from outputs (student performance). Output evaluation is similar to the bubble chamber in physics Everifithe interaction cannot be seen, the observer can at least measure the trail it leaves. Inferential accreditation from inputs, on the other hand, rewards an institution more highly for gaining and holding credentials because the accreditor cannot measure the quality of the college's teaching.

Deterioration in the quality of teaching can also be hidden by another systemic characteristic of American higher education — the use of the credit-hour as a measure of accomplishment.

As the distinctive American system of granting credit developed from the 1880s on, certification of knowledge took on two complementary expressions: (a) a standard of value known as a credit was assigned to each course or unit of instruction; and (b) these same credits were imputed to be "earned" by the learner. Assigning a certain number of credits to each course of instruction is analagous in its economic characteristics to seigniorage. Just as the process of coining allows one to count units of precious metal rather than weighing each one individually, so also assigning credit as a way of measuring the value of instruction removes the onerous task of measuring the quality of each course. Since the value of instruction is denominated not in terms of its own intrinsic value but in terms of the unit of account attached to it, colleges can debase the quality of instruction while maintaining the nominal credit value of a course. Large scale use of graduate students and part-time faculty in undergraduate education has become the collegiate equivalent of clipping coin.

Secondly, by having the learner "earn" credit, colleges have used the demand for a degree to underwrite the softer market for instruction. If you wanted university credit, it could only be gotten by purchasing university instruction — even when that instruction was purveyed by graduate students. What is the market mechanism which allows colleges to dilute teaching quality and still maintain the structure of demand? In business it is called a "tie in," i.e., two distinct services are packaged by the seller so that you cannot buy one without also buying the other. By tying credit, the more desirable product, to instruction and offering them both at a single price — and only at a single price — colleges could maintain a demand for instruction even if its quality were to decline.

But the really large scale exploitation of the "tie in" had to await the explosion in the adult evening market. The New York Times in its January 7, 1979 edition reported:

The nation's colleges and universities are traveling across the country establishing off-campus centers in the manner of an academic McDonald's setting up hamburger facilities.

Though the *Times* didn't mention it as a factor, the lure is the excess profits to be gained in the adult market. The mechanism for profit is a simple one: charge the same tuition for the evening student that is charged for those who attend during the day — even though the cost of evening programs is one-third that of the day programs. Entrepreneurs, both academic and non-academic, have recognized the extraordinary profit potential here and have joined in this new collegiate version of the Gold Rush. *Change* magazine, for example, reported in its November, 1978 issue that one of the contracting agencies which recruits adult students for a number of California colleges grossed between \$1 million and \$1.5 million in the previous year.

The profit motive may indeed be eroding institutional integrity. Graeme Baxter, associate director of the Consortium of Universities of the Washington metropolitan area, testified before the House Postsecondary Education Subcommittee in May, 1979:\*\*

<sup>\*\*</sup> Quoted in Higher Education and National Affairs May 11, 1979, Vol. XXVIII, No. 19, p. 3.



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<sup>\*</sup> The mint's earnings from transforming bullion into coin.

There is growing unavoidable and embarrassing evidence that increasing numbers of institutions, particularly those struggling for survival, cannot be trusted educationally, and that private accrediting bodies are neither inclined or equipped to disapprove — screen out these schools in a way that would protect the public interest.

In recent years two broadly based challenges have been raised to the practice of tying certification with instruction. One is legal and regulatory; the other, linked to the rise of external examining bodies, is institutional and substantive.

#### THE LEGAL AND REGULATORY CHALLENGE

<u>Professor</u> William Wang of the University of San Diego Law School has made the case\* that by tying instruction to credit in a single price package, American colleges and universities — at least those in the private sector — are in violation of the antitrust code. Wang argues that since it is the prestige of the degree that people really want to buy (and it is irrelevant to certification how the requisite knowledge and training were acquired), tying instruction to certification in a single price package is a form of restraint of trade. The use of the "tie in" price, according to Wang, restrains the development of alternative, and possibly less expensive, forms of instruction such as videodiscs and tapes. If the components of the package were separately priced, new firms might enter the market. Wang's remedy is unbundling.

"Unbundling" may sound like the reverse of an old New England courting custom. But, in more prosaic fact, the term has come into common use in antitrust cases against such large and well known corporations as IBM, Eastman Kodak and the New York Stock Exchange. Each of these firms once engaged in a "tie in." When a customer bought one product, he also had to buy other services or products which, though functionally separate, were tied into the main purchase. Until recently, when you paid the transaction fees for the purchase of stock, you also paid for a whole set of research and custodial services whether you wanted them or not. In these antitrust cases, the courts\*\* forced the corporations to "unbundle," to list a separate price for each of the services or products that had previously been offered under a single price.

### UNBUNDLING AND MARKET FORCES

If the tie-in price really is a significant factor in limiting competition among alternative forms of instruction it would follow that when certification and instruction are unbundled, i.e., given separate prices, we should expect to see a large number of private entrepreneurs entering the liberal arts market to provide alternative forms of instruction for the 18-22 year olds, as did competitive companies after the Kodak and IBM cases. We should expect to see greater specialization, better and more diversified services at lower cost.

Has the market, in fact, reacted this way? I think it is fair to say that the new unbundled delivery systems, such as the Regent's External Degree Program, Thomas Edison or Empire State, have made no significant impact on the 18-22 year old market. The purveyors of unbundled services have almost uniformly attracted an older student with work or family responsibilities. Of the 35,000 students who have enrolled in the Regent's External Degree Program since it began in 1971, 85 percent were employed full-time and their average age was 33.5 years.†

ERIC \*Full Text Provided by ERIC

<sup>\*</sup> William K.S. Wang, "The Unbundling of Higher Education" Duke Law Journal, 1975, pp. 53-90.

<sup>\*\*</sup> In the stock exchange case, unbundling was the result of action by the Security and Exchange Commission.

<sup>†</sup> Data supplied by New York State Department of Education.

This type of market response is not confined to the United States. The Economist, in reporting on the tenth anniversary of Britain's Open University, remarked in its June 2, 1979 issue:

Hopes that the OU would attract working-class students have been disappointed. Manual workers make up only one in 10 of its students and most applicants have already reached the level of qualifications needed for university entry. The OU has become a cheap mechanism for turning the teaching profession into an all-graduate body. School teachers form one in three of its students, pursuing not so much the intrinsic joy of liberal education as the higher salaries paid to teachers with degrees.

#### UNBUNDLING AND PRICE INSENSITIVITY

Why hasn't there been an overwhelming market response by 18 to 22 year olds to these new systems of delivering a liberal arts education? What is it that people are buying when they pay tens of thousands of dollars for a college education? Why are they so willing to pay so high a price to be instructed in matters which, on the face of it at least, they can get for free by reading extensively in the public library?

Richard R Spies, Associate Provost of Princeton University.\* confirms what we know intuitively: students are not very price sensitive when deciding on which college to attend. Academic reputation and the quality of undergraduate life tend to outweigh cost considerations. This insensitivity to price reflects a more fundamental reality about the role of traditional colleges and universities. Undergraduate colleges are organized to socialize youths in late adolescence. College-going, as our national rite of passage, is surrounded by a quasi-mythical aura that borders on the religious.

After a week or two on campus, the impartial observer would have little difficulty in concluding that colleges and universities perform a larger function in the formation of the young than in training or imparting information. Nor would it require much perspicacity to decide that the structure of the university is something more like a good public library inhabited by a group of specialized consultants. Despite their disclaimers, undergraduate institutions still, in fact, act in loco parentis to the 18-22 year olds on their campuses. Enormous expenditures of time and money go into making the college a surrogate family with its fraternities and sororities, its housemothers and father figures. This means that unbundling, which is primarily a price mechanism, is ineffective as a means of taking any significant part of the 18-22 year old market away from traditional colleges because the market itself is relatively price insensitive. A case could be made that the college socialization process cannot be effectively unbundled. Even though the services colleges offer are functionally specific, it does not follow that they are separable, i.e., that the desired effect will occur if they are delivered by different agents.

Many colleges have unbundled some of their services. A longstanding example of unbundling is the audit. By charging a lower price for auditing a course, a college unbundles instruction from certification. Another example of unbundling\*\* is the use of college entrance examinations (assessment of prior learning) prepared by the College Board or the American College Testing Program (ACT). Before the establishment of the College Board, colleges made up and administered their own admissions.

Unbundling implies consumer freedom to refuse to buy a particular product or service or to buy it from a vendor other than the college. If a student has no choice in the selection of entrance examinations, then it is not clear that unbundling is present.



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<sup>\*</sup> The Effect of Rising Costs on College Choice (College Board Publications: Princeton, 1978).

sions tests. Now students pay a separate fee for a service that was once provided by the college in its total package. The CLEP examination when used by a college to give credit or advanced standing is also a form of unbundling. The student pays a price for assessing and certifiying knowledge that is separate from the price of instruction.

# PRECONDITIONS FOR THE SEPARATION OF INSTRUCTION FROM CERTIFICATION

The vast majority of American college students are not enrolled in prestige institutions. The Carnegie Commission in its definition of colleges by level gives us a rough measure of institutional pecking order and the corresponding social stratification in higher education: If we remove the research universities and the community colleges from immediate consideration, we find a huge enrollment in a relatively undifferentiated middle range of four-year colleges. A degree granted by one of these colleges is relatively equal, at least at the national level, to the degree granted by most other colleges. The production of credit in this great middle range of colleges is similar to the production of wheat or corn. The source of the product, whether it is credit or wheat, is largely irrelevant to a national market.

The extent of this interchangeability can be measured by the discount rate when a student transfers his credit from one institution to another. Credit becomes a medium of exchange whose conditions of transfer bear remarkable resemblances to the world monetary system. Some credits, like certain currencies, are inconvertible, except at very great discount, into other credits. But, by and large, credit from one institution in the middle range can be transferred without discount to all but the most prestigious institutions.

The interchangeability of credit is the precondition for the rise of those agencies which have separated instruction from certification. The birth and growth of Thomas Edison College, the Regents' External Degree Program and CLEP are based on the premise that the credit granted by one college is relatively equal to the credit granted by most other colleges. The manifest intent for the creation of these agencies is to break the restraint of trade exercised by the "personal presence" learners, i.e., those who have the time and money to pursue traditional modes of study, and to open the market to the "distance" or late learners.

#### THE USES OF UNBUNDLING

The experience of the external degree programs, CLEP and the brokering agencies which have been established through the Fund for the Improvement of Postsecondary Education all prove that higher education for adults can indeed be unbundled. Agencies external to traditional colleges and universities can and will provide services which were once a collegiate monopoly.

The question is: Can the colleges themselves unbuild their services? What advantages might accouse if they were to quote a separate price for instruction, assessment of direct instruction, counseling, certification, etc.? What disadvantages would unbundling bring?

Unbundling has at least four potential uses: (a) as a mechanism which fosters learner-directed choice of educational services; (b) as a pricing policy which allows students to pay a lower price for instruction or certification than the present bundled price allows; (c) as an accounting/pricing system in which the demand for support services is regulated by attaching a price to each service, and (d) as a price justification device to control the proliferation of off-campus centers. The first three of these potential uses of unbundling were treated at some length in Chapter I. The sections which follow will explore the use of unbundling as a price justification device to protect the student as a consumer of educational services.



### UNBUNDLING AS CONSUMER PROTECTION

A recent report of the Carnegie Council on Policy Studies in Higher Education expressed a fair measure of concern about unfair practices in higher education. It noted the proliferation of off-campus centers, whose educational quality varies widely: the awarding of credit for insufficient and inadequate academic work, grade inflation; and misleading advertising.\* The tendency to lower academic standards could be curbed if an examining body external to the college were to certify that students had met degree requirements. Some movement in this direction has been made in New Jersey and New York but, given our history of religious dissent and our national uneasiness with any form of concentrated power, the establishment of an autonomous examining and certifying agency such as Great Britain's Council for National Academic Awards is highly unlikely in the United States.

Another way to curb the dilution of academic quality in off-campus centers is to remove the profit motive. If the per-credit charge were unbundled for off-campus centers, and if accrediting agencies or state boards of higher education were to set standards which require that cost and price be closely related, colleges would not enter the part-time market merely for the profit to be earned there.

When a college rents a classroom in a town twenty miles from its campus (or a thousand miles, in some cases) and hires a part-time faculty member to teach "Accounting 101," it creates, at little cost to itself, a profit center. The new capacity is marginal, in both the economic and pejorative senses of the term. That is, given its low start-up costs, an off-campus center tends to produce revenue at a rate much higher than the average rate of return of a campus-based class. It is marginal educationally because the support services, library, computer facilities, etc. are usually lacking.

When an accrediting agency, bound as it is by an inferential system of control, examines such a center. It cannot directly ascertain how much students are learning. Instead it must focus on the quality of faculty and the lack of facilities and support services. The college in question will counter that if their faculty did not exist the educational needs of the people in the area would remain unserved. The implicit assumption is that students are learning as well here as they would on campus—an assumption which the accrediting agency is unable to test.

Instead of inferring the quality of instruction at an off-campus center by measuring the quality of inputs (faculty dibrary, etc.), an accrediting agency may be able to enforce quality standards by examining the cost of the inputs and set standards for the price of instruction based on those costs. The price which a tax-exempt institution charges for a service should not consistently generate a large surplus. In other words, non-profit means not only that a financial surplus (or profit) may not mure to the benefit of a private person but also that a confinuing surplus of some size which is generated by users' fees alone could place an institution's tax-exempt status in jeopardy.

The American Institute for Economic Research, for example, lost its tax-exempt status because the Institute's publications were held to produce an unwarranted profit. The court noted that the existence of profits, while not conclusive, is some evidence that the business purpose is primary. In a subsequent was the court denied 501(c)(3) status for an organization that prepared and sold religious literature. The court cited the fact that sales over a seven year period had yielded substantial accumulated profits which greatly exceeded the amount expended for its activities.\*\*

It is not clear that the IRS would claim that a college was acting more like a business than a charity if it generated a large tuition-based surplus over several years. Yet an accrediting agency

<sup>\*\*</sup> Bruce R. Hopkins, The Law of Tax-Exempt Organizations, 3rd edition (New York. John Wiley and Sons, 1979), pp, 129, 155-157.



<sup>\*</sup> Fair Practices in Higher Education: Rights and Responsibilities of Students and their Colleges in a Period of Intensified Competition for Enrollments (San Francisco: Jossey-Bass, 1979).

might reasonably apply this price/profit criterion to off-campus centers to protect student consumers.

- If the off-campus center does not provide a reasonable approximation of the services and facilities available on-campus, but still charges the same price per credit-hour, then price does not bear a reasonable relationship to cost. The surplus so generated is then akin to a business profit.
- Price averaging the claim that high-cost and low-cost courses average out over the four years of college is not a reasonable defense of charging the same price for on- and off-campus courses. It is not the same group of students which benefits. The off-campus students are providing a subsidy to those on campus if off-campus tuition is in substantial surplus and exceeds reasonable administrative entrepreneurial costs.

It may be easier for an accrediting agency to monitor and enforce a pricing policy based on definable costs than to assess the continuing quality of education offered at an off-campus center.

Would an unbundled price actually harm students by cutting down on their access to a college education? If the price of tuition fully reflects both actual services and actual costs of establishing and running an off-campus center, students can only benefit. An unbundled pricing policy also fits in with the inference-from-input mode of our accreditation system. Since unbundling requires no direct examination of the content of education, colleges founded in the spirit of religious and political dissent should not find a price/cost analysis an unwarranted intrusion into their academic affairs. Above all, an unbundled price would curb unwarranted expansion. Colleges and universities would no longer have quite the incentive to proliferate evening and off-campus programs if revenue and costs were brought into line. Those who do enter the market will do so as part of their mission or because of the recognized quality of their program.



# Chapter III

# The <u>Fortune</u> 500 Companies' Employee Tuition Benefit Plans

### INTRODUCTION

According to a conservative estimate of the National Manpower Institute,\* 2 out of every 10 workers in the nation have tuition-aid as a fringe benefit from their employers. Unfortunately, these company tuition-aid programs are not only woefully underutilized, but their use is actually declining.

A 1978 study by the American Telephone and Telegraph Company\*\* indicated that although 93 percent of the large corporations surveyed help employees defray their higher education costs, the number of employees who take advantage of tuition remission programs has declined from 5.3 percent in 1972 to only 3 percent in 1978.

Why don't more workers take advantage of a benefit that has been negotiated for them by their unions or offered by their employers? Why is the utilization rate so low? Two recent studies of worker attitudes show that some of the barriers are personal—fatigue, age, family responsibilities, lack of interest, etc. Other barriers are institutional, i.e., the structure of the company tuition-aid program, tax laws, responsiveness of area colleges, etc. It is the institutional probelm which we intend to address.

When workers were asked to rank order the most significant institutional barriers to the use of tuition-aid plans, two problems topped the list:

- 1. We don't use the plan because it restricts tuition-aid to job-related courses.
- 2. We don't use the planeecause the company reimburses us only after the course is completed.

### THE JOB-RELATED RESTRICTION

Prior to January, 1979, the Internal Revenue Code imposed significant tax liabilities on payments for education which were not job-related.

Under the tax code the key test of deductibility had been whether the courses for which tuition was reimbursed were aimed at (a) maintaining or improving skills required in a job; and (b) developing skills needed to keep a job. Compensation received for courses aimed at qualifying someone for a new job could not be written off by the employee. If an employer, for example, put a legal secretary through law school, the tuition assistance would be taxed as part of the secretary's regular income.

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<sup>\*</sup>The study covers only unionized workers. A more likely figure is that 5 out of 10 employees have such benefits. Cf. Charner, Knox, et al., An Untapped Resource: Negotiated Tuition-Aid in the Private Sector (National Manpower Institute: Washington, D.C., 1978) p. 27.

<sup>\*\*</sup> Human Resources Dept., AT&T, Corporate Tuition Aid Plans, 1977: Report on a Survey of Outside Companies and Bell System Companies (December 1977).

<sup>†</sup> Mimi Abramovitz, Where are the Women?: A Study of Worker Underutilization of Tuition Refund Plans (Cornell University: December 1977) p. 114.

write off the cost of helping employees prepare for promotion or a new job and relieves the employees of any tax burden. Employer-assisted education programs are now a cost-effective way for a firm to aphadoc its affirmative action program and employee career development efforts.

tion, even though the tax law no longer penalizes employers who maintain it or employees who participate.

In an effort both to broaden access to employer suition benefit programs and to give companies comparative data on what other companies offer, the Conference surveyed the Fortune 500 companies in the summer and fall of 1980. Three hundred sixty-one companies responded to the Employee Education Benefit Program Questionnaire, a facsimile of which appears on page 39. Three replied that it was against company policy to answer questionnaires. The following charts display the information that was provided by the remaining 358 corporations.

# Conference of Small Private Colleges

## EMPLOYEE EDUCATION BENEFIT PROGRAM QUESTIONNAIRE

The purpose of this questionnaire is to develop data about employer trition aid programs. The Conference of Small Private Colleges will assemble and publish this information. It will be used by secondary school and college officers who are responsible for advising students about future career plans. Information about employer tuition benefits may be an important factor in graduates' choice of employers.

Ple	ase place a check mark next to the appropriate answ	rers.	*	
1.	Does your company have an education benefit proposed ( ) yes ( ) no  If "no," please stop here and return this form to ad		yees?	
		Manage- ment	Non-exempt, salaried emploxees	Hourly employees
2.	Which employees are eligible for company tuition benefits?	□ yes □no	□yes □no	□ yes □no
3.	For which kinds of courses are tuition benefits available?		•	, .
•	(a) Undergraduate college courses?	□ yes □no	_ □yes □no →	□ yes □no
	(b) Genduate courses?	□ yes`□no	□yes □no	□ yes □no
	(c) Non-credit courses?	□ yes □ņo	□yes □no ,	□ yes □no
	Is therea yearly dollar-limit on the education benefits each employee may receive? If "yes," please state amount.	□ yes \$	yes \$	yes \$ no _ ·
a:5.*	Is there a yearly course-land limit for each employee? If "yes," please state number of courses allowed yearly.	□ yes # □ no	yes #	yes # no
機能	When does the company pay the tuition aid benefit?			
	(a) At the time employee enrolls in a course?	🗆 yes 🗆 no	□ yes □ no	🗆 yes 🗗 no
	(b) Only upon completion of a course?	□ yes □ no	🗖 yes 🗖 nó	□ yes □ no
•	(c) Only upon satisfactory completion of a course?	□ yes □ no	□ ye <b>s</b> □ nọ	□ yes □ no
<b>7.</b>	Does your company require an employee to enroll in a degree program in order to be eligible for tuition benefits?	√□ yes □ no	□ yes □ no	, □ yes □ no
8. سنري	Does your company require that the degree program or the individual courses which an employee takes be job- or company-related in order to be eligible for tuition benefits?	□ yes □ no 55	yes 🏻 no	□ yes □ no

ERIC

**Abbott Laboratories** North Chicago, Illinois X X X X X X X Company reimburses 100% for high school diplome courses, 80% for individual job-related coarses, 80% of associate degree or certificate programs, 80% of three-fourths of bechefor's and graduate degree programs. Employees 55 years or older and retirees may receive 80% or up to \$200/year for retirement preparation courses. Company pays 80% of registration, lab, and exam fees, 50% of book purchases. Satisfactory completion is a grade of "C" or better. 50% 50% Acco Industries Trumbull, Connecticut 4 courses/year X 50% 50% 4 courses/year X X

Hourly employees are unionized and therefore do not receive company tuition benefit.

ACF Industries
New York, New York

М	Χ.	х	х	, ,		Χ	·	X.
S	×	х	х	,		х		x
Н								

Company pays 75% of tuition upon satisfactory completion of course.

Airco, Inc. Montvale, New Jersey...

				1	 	 	1	 	 
М	x	x	х		 2	3		x	X
.s	×	x	x					x	X
н	- X	х	x					<b>x</b>	X

Air Products, and Chemicals, Inc. Allentown, Pannsylvania

М	x	х	х	,see comment	12 credits/year	50%	50%	X
S	x	X.	х	"	12 credits/year,	50%	 50%	x
н	X	х	x	"	12 gredits/year	50%	 50%	×

Company pays up to \$450/academic year for non-credit courses; no dollar limit for undergraduate and graduate courses.

Akzona Incorporated Asheville, North Carolina

M	×٠	x	Х	\$900/year	 x	-		x
S	х	×	x	\$900/year	X			×
H,	<b>*</b>	х	X	\$900/year	×	l		x

Hourly employets at some locations receive tuition benefit. Non-credit courses require company approval. Employee reimburses company for courses not completed satisfactorily.

Allegheny Ludium Industries Pittsburgh, Pennsylvania

M	x	x	х			х	X
S	x	х	х		Ŀ	ν×	×.
H	x	x	х	•		χ,	x



Course limit **Allied Chemical Corporation** New York, New York X X X Allis-Chalmers Corporation .6-8 credits/year Milwaukee, Wisconsin S X X 6-8 credits/year **Aluminum Company of America** 18 credits/year Pittsburgh, Pennsylvania 18 credits/year X 18 credits/year **AM** International M Los Angeles, Californía S X X 9 credits/semester AMAX Incorporated X Greenwich, Connecticut X S 9 credits/semester X 9 credits/semester χř Amerada Hess Corporation New York, New York ٠S X X 3 courses/semester X **American Broadcasting Companies** New York, New York x S 3'courses/semester X Benefit may be granted on an advance basis once one semester on a refund basis has been completed. Individual courses must be industry or job-related; degree programs need not be.

ERIC Full Text Provided by ERIC

Course limit **Dollar limit** X X 6 credits/semester see comment 6 credits/semester

merican Can Company Greenwich, Connecticut X x X 6 credits/semester

Company pays a maximum of \$500 for training school/institute programs. Approval of graduate courses is "dictated by circumstances."

American Cyanamid Co. Wayne, New Jersey

M	х	×				X	x
S	X 6	x	1		, _	×	- <b>X</b>
н	X	x		~	•	Х	 x

Hourly employees not covered by a collective bargaining agreement are eligible for benefit.

American Hoist and Derric St. Paul, Minnesota

M	x	x	х	see comment				×		x
S	x	x	×	, "	•	Ī	5	x '		×
Н	see	čomr	nent		based on program	$oxed{\mathbb{L}}$ .			×	x

Management and salaried employees are reimbursed 100% of first \$50 and 60% of all costs thereafter, and may take non-job-related courses with company approval. Hourly employees are eligible for apprenticeship programs only,

American Home Products Corporation -New York, New York

M	х	х	\$1000/year		х	х	х
S	x	×	\$1000/year		x	X	x
Н				 . \$			

Hourly employees are covered by union contracts which do not provide for tuition reimbursements.

American Petrofina Incorporated Dallas, Texas

			<b>`</b> _		 •		 		 	
M	х	x	X	\$1000/year				X	x	
S	х,	×	× °	\$1000/year	•	•		x	×	ŀ
Н	500	com	nent							

Benefits similar to those for management and salaried employees are available to hourly employees, but different divisions of the company have different policies regarding them.

American Standard, Inc. New York, New York

М	х	X	X			х				
S	×	x	х	\$500/semester	9 credits/semester		:	X	х	•
Н			Ţ	· .						

Hourly employees receive some tuition benefit; each company division administers its own policy.

American Telephone and Telegraph Company New York, New York

M	Ж.	x	х	- 18 credits/year	Ϊx	×	x
s	X	x	х	18 credits/year	, x-	x	x
н					$\mathbb{L}_{-}$		



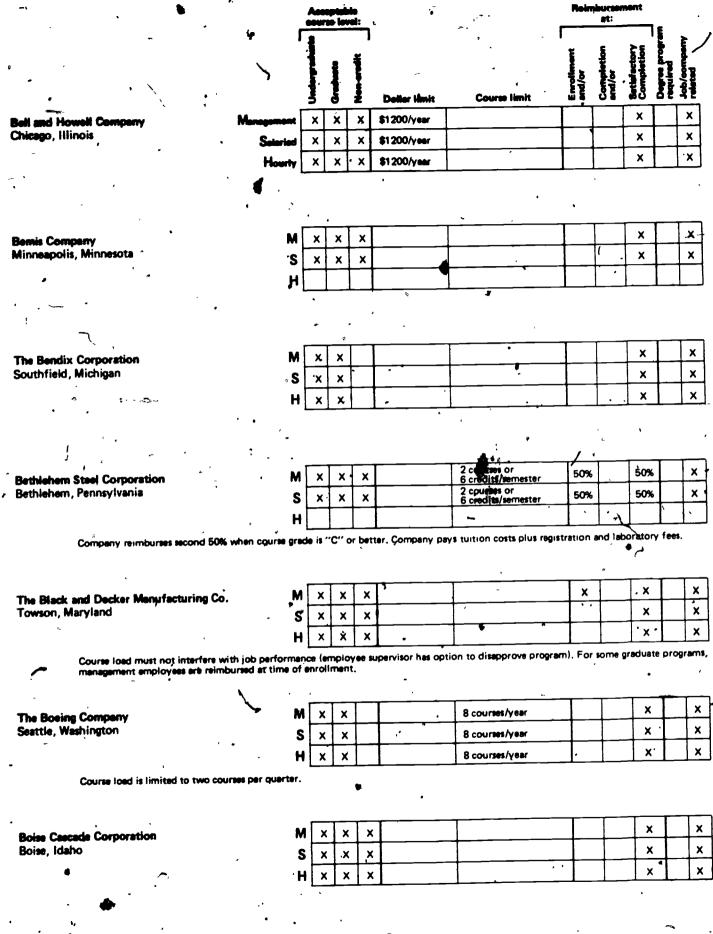
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New York, New York	Saterioi	X	х	X		1			X		X
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	Hourty	LL									
Benefit plan pays 75% of tuition	n expense. Undesers	duste	COU	raes A	eed not be comp	anv-related, but graduate	courses	and sp	ecializ	ad co	XLIT965
must be company-related.	, •				•						
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Amsted Industries	. M	x	x	x		,			. X		X
Chicago, Illinois		1			-,		1 -	_	Х.		x
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Anderson, Clayton and Company	* M	x ]	X	X			<u> </u>		X	<u>L</u> _	X
Houston, Texas	* ' <b>S</b>	×	x	×					X		X
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Armeo Incorporated	M	x	x	x				,	х	•	X
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Armstrong Cork Company	M	×	X	×	<b>!</b>	1	<b>↓</b> —	<del>                                     </del>	<u> </u>	₩	+-
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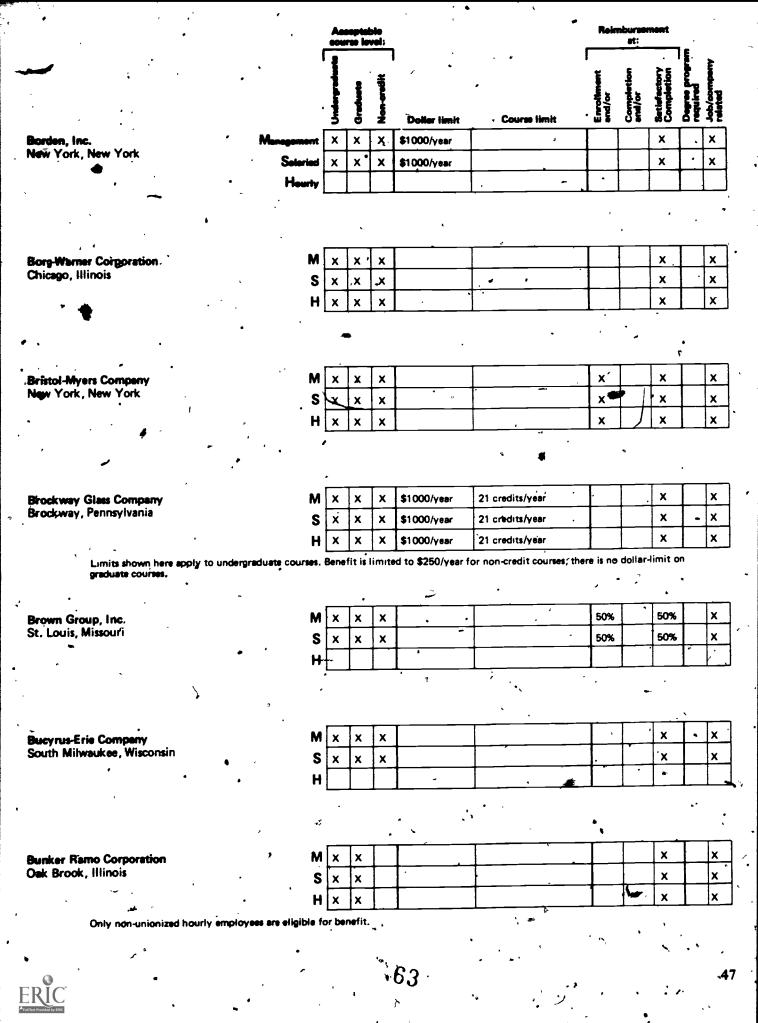
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rvin Industries	Mone	gement	×	×	$\bar{\Box}$	,	•		#-	х	X.	×
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Non-union hourly employees			L			•		•				,
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ew York, New York	_	S	×	×	X			↓	L	X		X
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shland Oil, Inc. shland, Kentucky,		M	×	×-	×		3 courses/term	+-	<del> </del>	×_	1	X
ations, remove \$5.	≎.ದ€	S	X.	·X	X .	· <u> </u>	3 pourses/teren	<b>↓</b> -≈		×		X
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Course-load limit varies but go	,	1	_	1	<del>, -</del>	· -				· ·		
tlantic Richfield Company	•	M S	×	×	×	``				x x		X
tlantic Richfield Company	•	M	×	+-	+					+		X
tlantic Richfield Company	•	M S	×	×	×	,				×		X
tlantic Richfield Company os Angeles, California	•	M S H	×	×	×	\$500/year	•			×		X
tlantic Richfield Company os Angeles, California	•	M S H	×××	×	×	\$500/year \$500/year	•			x		X
tlantic Richfield Company os Angeles, CaliforniaT-O, Inc.	•	M S H	x x x	×	×	\$500/year \$500/year \$500/year				×		×
stlantic Richfield Company os Angeles, California		M S H S H	×××××	x x	×	\$500/year				x x		×
tlantic Richfield Company os Angeles, California  T-0, Inc. filloughby, Ollio		M S H M S H	××××	x x	×	\$500/year				x x		×
tlantic Richfield Company os Angeles, California  -T-O, IncTilloughby, Oltio		M S H S H	××××	x x	×	\$500/year				x x		×
tlantic Richfield Company os Angeles, California  T-0, Inc. filloughby, Ollio		M S H M S H	××××	x x	×	\$500/year				x x		×
tlantic Richfield Company os Angeles, California  T-O, Inc. Filloughby, Oltio  aker International Corporation range, California		M S H S H	××××	x x	×	\$500/year				x x		×
tlantic Richfield Company os Angeles, California  T-O, Inc. Filloughby, Oltio  aker International Corporation range, California  No turtion benefit program.		M S H S H	××××	x x x x	×	\$500/year				x x x		×
tlantic Richfield Company os Angeles, California  T-O, Inc. Filloughby, Oltio  aker International Corporation range, California		M S H M S H	×××××××××××××××××××××××××××××××××××××××	x x x x	×	\$500/year				x x x		×××
tlantic Richfield Company os Angeles, California  T-O, Inc. filloughby, Oltio  aker International Corporation range, California  No turtion benefit program.		M S H S H	× × × × × × × × × × × × × × × × × × ×	X	×	\$500/year				x x x		××××



		Ac	oopts was k	ble rvel:			Rein	nburse at:	ment	_	
		Undergraduete	Graduete	Non-eredit	Dollar limit	Course limit	Enrollment and/or	Completion and/or	Setisfactory Completion	Degree program	Job/company related
Bangor Punta Corporation	Managament	X	X	X	'' '	see comment ,			х		X
Greenwich, Connecticut	Selected	X	×	X		"	1		х		x
•	Hourty	X	×	×		ď	1		х		x
Course load must not interfere	with job performen	ce.	•		<b></b>	,	-				•
•	,	•	,		,					,	
Barnes Group Incorporated	M	X		x	\$1000/year				х		x
Bristol, Connecticut	S		1	×	\$1000/year				х	$\vdash$	×
	H	$\vdash$	T	×	\$1000/year				x	T	×
*				٠.			1 .	1	l		
			•		-		, 3		•	•	•
Bausch and Lomb	. М	x	×	x	<u> </u>	4 courses/year	I	4	х		×
Rochester, New York	S	x	x		,	4 courses/year 1 '			х	1	×
· •	Н.	<del></del>	×			4 courses/year	1		×	1.	×
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•	•	`		,		· ·		÷	٠		
Bexter Travenol Laboratories	, м	x	х						х	Π	x
Deerfield, Illinois	s	×	×						X		×
	н	X	x				T		X		×
•	•			3							
Beckmen instruments	. "M	x	×	x	\$400/year			x		Τ	x
Fullerton, California	s		×	x	\$400/year			×			×
•	. н	x	χ.	x	\$400/year (			×			×
Exceptions are made to \$400/	•			<u>.                                    </u>		<u> </u>		<u> </u>		•	
Becton Dickinson and Company	М	X	x	x		7			x	$\overline{\left[ \cdot \right]}$	x
Paramus, New Jersey	. S	+	1	×			1	l.,	'X	Т	x
ı	. Н	-	†	x			,		x	T	x
	•	<u>.                                    </u>			· ·					•	







•	A01	capto rato la	ble vel:	•	-	Rein	nburse at:	ment		•
- -	Undergraduate	Graduete	Non-eredit '	Dollar limit	Course limit	Enrollment and/or	Completion and/or	Setisfactory Completion	Degree program	Job/company related
Muhagament ,	×	×	x	\$900/year				<b>x</b> _		×
Selected	×	x	×	\$900/year				×		x
Hourty	x	х	×	\$900/year				х		X

Limit shown here applies to undergraduate and non-credit courses. Benefit increases to \$1100/year for courses toward an M.S./M.A., and to \$1300/year for courses toward a Ph.D.

Cabot Corporation
Boston, Massichusetts

Burroughs Corporation Detroit, Michigan

М	х	х	х				x	X
S	x	х	х		. •		X	х
Н	х	х	×	_			×	×
		ــــــــــــــــــــــــــــــــــــــ						 

Courses at accredited schools or colleges only are acceptable. Non-job-related courses may be acceptable if required by an approved degree program.

Campbell Soup Company Camden, New Jersey

							 _	 
M	×	х	Х	\$500/year		•	X	X
S	×	×	х	\$500/year	•	•	, X	x
. H	х	×	×	\$500/year	,		×	Χ.

Cepital Cities Communications New York, New York

М			<i>p</i>		•			
S	,							
Н	٠.	<b>V</b>		•				

No tuition benefit program.

Carpenter Technology Corporation Reading, Pennsylvania

м	х	х	x				х	х
S	×	×	×٠	* 72	: .		, <b>x</b>	x
Н	. <b>x</b>	×	х				x	×

Requirement that courses be job- or company-related is interpreted very liberally.

Caterpillar Tractor Co. Peoria, Illinois

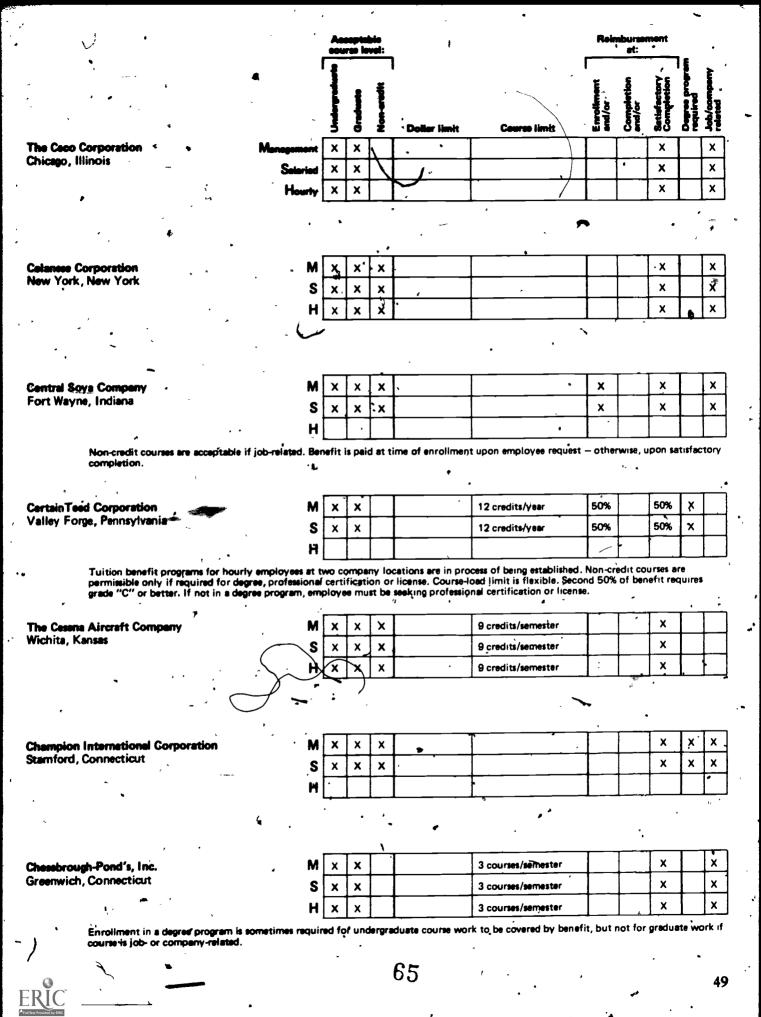
	-	ر - ۳		·			 		_	
M	х	х	х		,	1		, X		
S	×	x	x					×	•	
Н	x	×	x		• •			X		

CBS, Înc. New York, New York

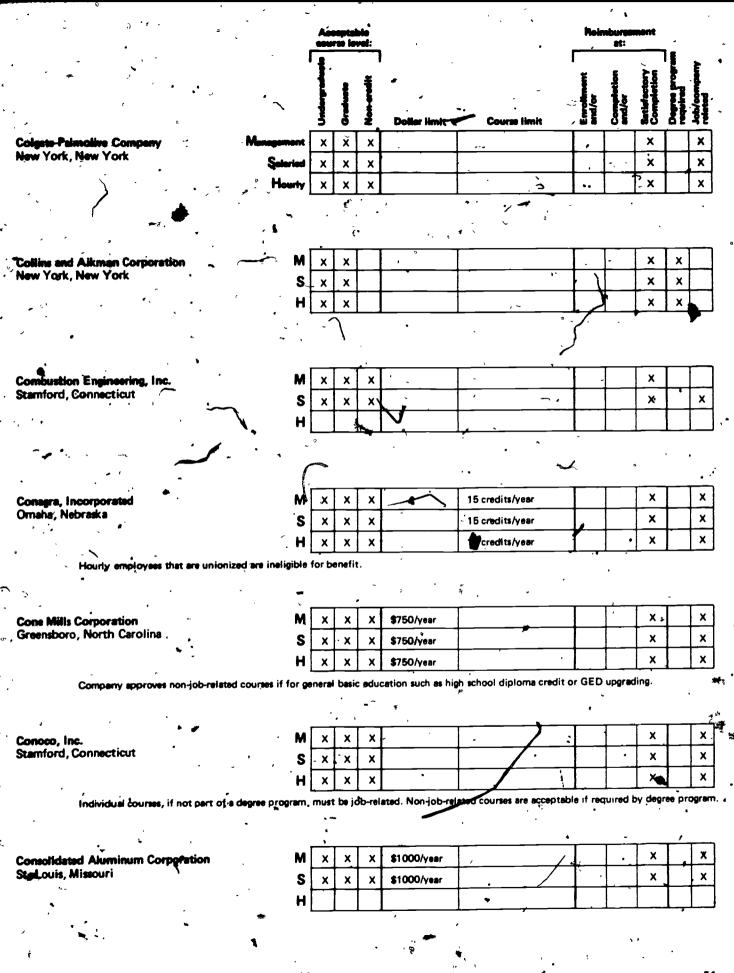
M	x	х	х	18 credits/year	X	х	7	x
S	X	×	×	18 credits/year	X	×		<b>*</b>
Н	x	х	*/	18 credits/year	X	X		×

Benefit is paid either at time of enrollment or upon satisfactory completion of course, at employee's option. Where tuition is advanced at enrollment, employee must provide proof of satisfactory completion.





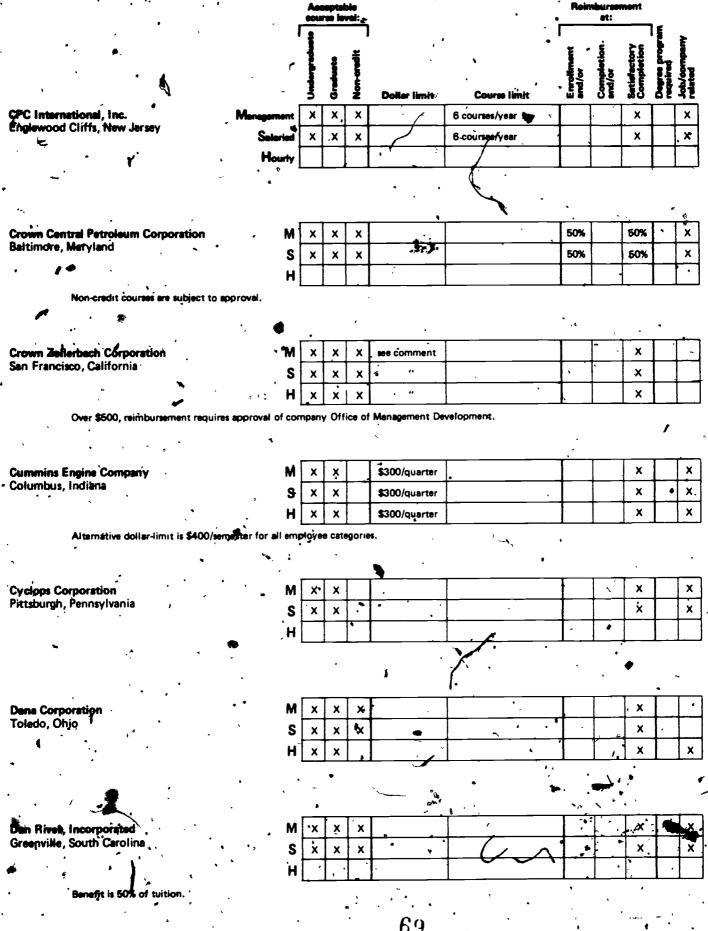
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	•	1	Indergradeate	Products	foreredit	Dollar limit	Course limit	Enrollment and/or	Completion and/or	Settefactory Completion	Degree program	lob/company eletted
Chicago Braumatia Taol Company	, , <b>M</b>		x X	x	x	\$1500/year	Course tande g	1	T	×		$\overline{\mathbf{x}}$
Chicago Pneumetic Tool Company New York, New York	Color	riend	÷	^ ×	×	\$1500/year		╂	-	X	$\vdash$	X
	~ How		X	^ x	×	\$1500/year .		1	-	X		×
Benefit includes, in addition to		·	لــــــــ				avnenses		<del>-</del> -		لــــا	۳
Content includes, in addition to a	91000/Y <del>SQ</del> 101	witt	UI1, 7	<i>-</i>	, our	61 COUISS-1016100	, ,					
	•	•				•	<u> </u>				`	<u>.</u>
Chromelloy-American Corporation	•	M	x	×	х	·				×		X
St. Louis, Missouri		S	×	Ý	ŤΧ					×		Χ,
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Chrysler Corporation		M	x	×		\$900/year	4 courses/year	<b>├</b> ─	ļ. <u> </u>	×	×	×
Detroit, Michigan"		S	X	'X		\$900/year	4 courses/year	$\vdash$	<b>↓</b>	×	X	×
* , , , , ,	,	Н	X	X.	l	\$900/year	4 courses/year		<u>L_</u>	<u>† × </u>	×	X
Non-credit courses are sometimes limited to \$450/year.	·,			,	1	1	· ,	<del></del>		'.   x	<del> </del>	×
Cincinnati Milacron, Inc.	٠	M	×	X		<u>-</u>	varies	<del>†</del>	<del> </del> -	×	╁	×
	•	S	X	X	-	•	varies ,	+	<del>                                     </del>	×		×
		H	X	×	<u> </u>	<u> </u>	varies	<u> </u>	<del>!</del>	<u></u>		لث
Course-load limit is determined	individually.			4			_					
•								,,				
Clark Equipment Company	••	М	х	x	Τx	\$750/year		T -	T	×	1	
Buchanan, Michigan		S	×	x	×	-	• 1	1.		X		
	• •	Н	×	Т	1	\$750/year		1.	1	×		
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		U							- T	•		*
Clark Oil and Refining Corporation		M	×	x	×			$\perp$		X	↓_	×
Milwaukee, Wisconsin		S	×	X	٠×				1	×	<u> </u>	×
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The Coca-Cola Company Atlanta, Georgia	*,	S	×	×	+-	\$600/year \$600/year	<del> </del>	+-	$\dagger$	×		<del>, ,</del>
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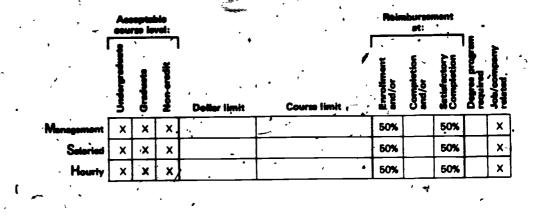


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**Dollar limit** -Course limit Consolidated Foods Corporation Chicago, Illinois 2 courses/year \_\_\_\_ 50% × 50% 2 courses/year 50% X 2 courses/year Second 50% of benefit requires grade of "C" or better. Consolidated Papers, Inc. \$400/year Wisconsin Rapids, Wisconsin X. \$400/year X \$400/year \$1500/year Continental Group, Inc. New York, New York X, \$1500/year Uniquized hourly employees are ineligible for benefit. \$1250/year **Control Data Corporation** Minneapolis, Minnesota X X X \$1250/year X X X \$1250/year X \*\$500/semester ooper Industries ouston, Texas x. X \$500/semester X-X Benefit provides for a maximum of \$500/semester or 75% of actual expenses. X Copperweld Corporation
Pittsburgh, Pennsylvania & hrs./quarter . "" X X ΊX X rs./quarter X 6 hrs./quarter X 6 credits/semester X Corning Glass Works Corning, New York X , х 6 credits/semester Х X 6 credits/semester

Course-load limit, generally 6 credits/semester, is subject to supervisor's approval.





Deere and Company Moline, Illinois

Dart Industries. Los Angeles, California

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ş	X	×	х	, e .	9 hrs./term	50%	50%	×
Н	×	х	*		9 hrs./term	50%	50%]	x

Dennison Menufacturing Company Framingham, Massachusetts

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The Dexter Corporation
Windsor Locks, Connecticut #

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Diamond International Corporation New York, New York

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S	×	X	X.	2 cpurses/semester			Х	χ٠
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Alternative course-load limit is 8 semester hours/semester.

Diamond Shamrock Corporation Cleveland, Ohio

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There is no dollar-limit on credit courses; non-credit course benefit is limited, to \$350/year.

Digital Equipment-Conferation Maynerd, Massachusetts

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The Dorsey Corporation	M	. x	x	x		<u> </u>	I		- x		x
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Wilmington, Delaware	S	X	x	x	·	-			X	1	×
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DWG Corporation Miami Beach, Florida

Eastman Kodak Company Rochester, New York

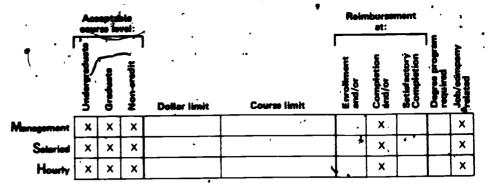
Eaton Corporation Cleveland, Ohio

EG and G Incorporated Wellesley, Massachusetts

Emerson Electric Compagy St. Louis, Missouri

Emhart Corporation
Farmington, Connecticut

Environach Corporation
Menlo Park, California



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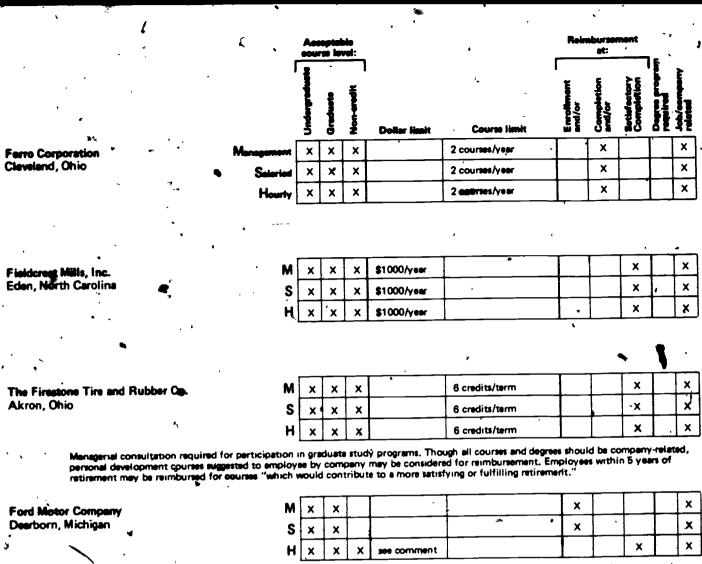
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Seterted   X   X   X   16 credita/veer   X   X   X   X   X   X   X   X   X			,	Undergragues	Non-predit	Optior limit	Course lijnit	Enrollment and/or	Completion and/or	Settefactory Completion	Degree program	Job/sompany
Benefit is limited to \$100/year for non-credit courses; no dollar-limit for undergraduate and graduate courses.  Evens Products Company Portland, Oregon  M X X 8600/year		M.	negement	x	x x	see comment	16 credits/year			×		×
Beenfit is limited to \$100/year for non-credit courses; no dollar-limit for undergraduets and graduets courses.  Evens Products Company Portland, Oregon  S X X 8600/year	Kichmena, Virginia .		Selected	x	x x	"	16 credits/year			Х	4	x
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Portland, Oregon  S	Evens Products Company		^	¥T.	<b>.</b> T	\$600 /vaar	· · · · · ·			¥	Γ-	T
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Exxon Corporation New York, New York  M		. (		┝─┼	+	· ·	•	+ -				<del>!                                      </del>
Exxon Corporation New York, New York  M			_		<del>^                                    </del>			50%		50%	_	ŦŶ
Fairchild Industries Germantown, Maryland  M X X S S Oourses/year X X X H X X S S Oourses/year X X X S S X X S S S OOUrses/year X X X X X S S OOUrses/year X X X X X S S OOUrses/year X X X X X X S S OOUrses/year X X X X X X X S S OOUrses/year X X X X X X X X X X X X X X X X X X X	•	• •	··,	<u> </u>	_1		• .	1		·•	L,	*
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There is a dollar-limit on benefits to hourly employees. \$500/year for business, trade or vocational courses; \$1000/year for courses taken at acceptional colleges.

The Faxboro Company Foxboro, Massachusetts

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S	×	×	×			<b>x</b> .		×
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Freeport Minerals Company New York, New York

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Н	×		×		2 courses/semester	Ţ,	×	X

Company advances benefit at time of enrollment upon employee request; loan is forgiven if course is completed satisfactorily.

Frueheuf Corporation Detroit; Michigan

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Ś	×	×	•				. 0			×	X
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at: Course limit **GAF** Corporation \$1500/year Wayne, New Jersey \$1500/year X \$1500/year nett Company X Rochester, New York S X X X X X X X X Company-related courses that would prepare employee for possible furthire jobs are approved. **General Dynamics Corporation** \$500/year St. Louis, Missouri \$5**6**Q/year S X X X X \$500 /year X X **General Electric Company** Fairfield, Connecticut X X х X X Non-company-related courses are acceptable only if required by a company-related degree pargram. General Foods Corporation . X White Plains, New York S X<sub>2</sub> X X X. Х X **General Host Corporation** Stamford\_Connecticut S No tuition benefit program. General Mills, Inc. 50% X Minneapolis, Minnesota 50% 50% X X X 50% 50% Non-credit courses are acceptable only if directly job-related.

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General Motors Corporation
Detroit, Michigan

Management
Seleried
Hourly

Exemption Means the dollar-limit may be granted. "Job- or company-related" is "interpreted quite liberally."

General Refractories Company Bala Cynwyd, Pennsylvania

м	x	×	x	\$500/year			х	, •	x
S-	×	×	×	\$500/ybar	,		х		X
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The Gerieral Tire and Rubber Company Akron, Ohio

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Reimbursement covers, in addition to tuition, general service fees in some situations. Correspondence programs, business school and technical institution courses not reimbursed unless directly job-related. Company reimburses 100% of tuition for grades of "A" or "B"; 75% for grades of "C," "Pass," or "Satisfactory." Non-credit courses are reimbursed at 75% or up to \$150.

Georgia-Pacific Corporation Portland, Oregon

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Getty Oil Company . Los Angeles, California

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The Gillette Company Boston, Massachusetts

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S	×	×	×			50%	50%	×
н	×	×	×		4	50%	50%	×

If course is not completed satisfactorily, employee reimburses company for benefit advanced at time of enrollment.

GK Technologies Incorporated Greenwich, Connecticut

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s		x	×		,	X	1.		x
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**Dollar limit** The B.F. Goodrich Company 15 credits/semester X Akron, Ohio X X 15 credits/semester X X X X X \$5 credits/semester Course-load limit of 15 credit hours applies also to trimester and quarter, and pertains to undergraduate courses. There is no specified limit to number of graduate courses, but job performance must not be negatively affected. Company encourages employees to enroll in degree programs but will reimburse for individual job-related courses. The Goodyeer Tire and Rubber Company X Akron, Ohio S X X X X Х X W.R. Grace and Company X X X New York, New York X X X X X X X X, Non-credit courses must be specifically job-related. Among hourly employees, only those that are permanent, full time employees are eligible for benefit. Great Northern Nekoosa Corporation \$700/year X Stamford, Connecticut S \$700/year X X X X X X X \$700/year X The Greyhound Corporation X X X Pheenix, Arizona S X X X X X X X X X **Grumman Corporation** 15 credits/year X X Bethpage, New York 15 credits/year X X X X X x 15 credits/year **Gulf Oil Corporation** Pittsburgh, Pennsylvania X X X X

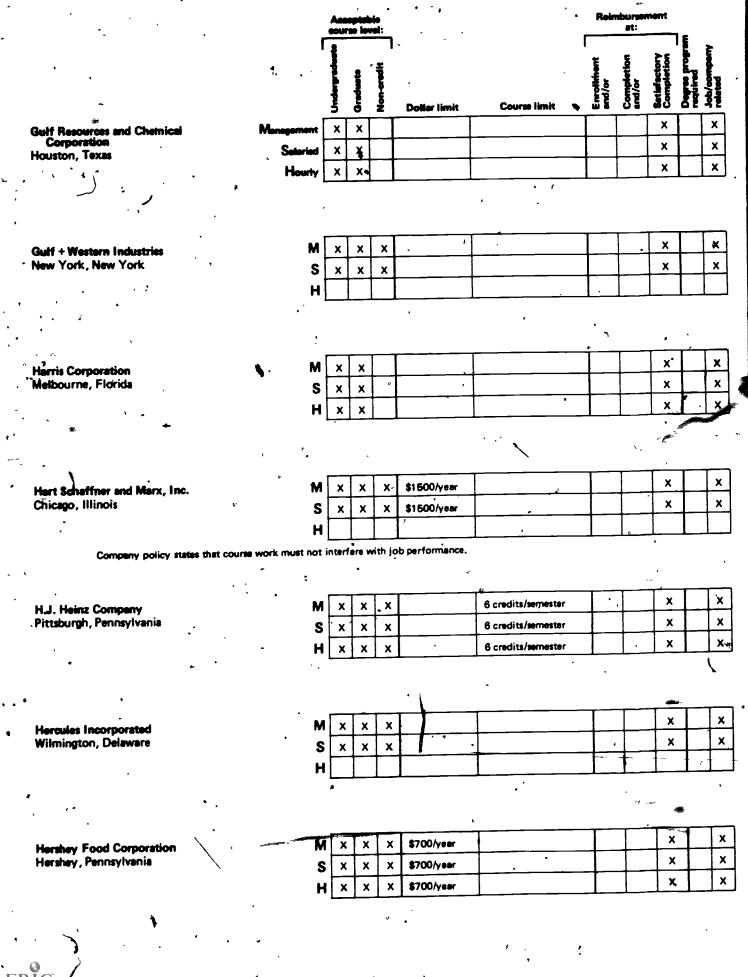
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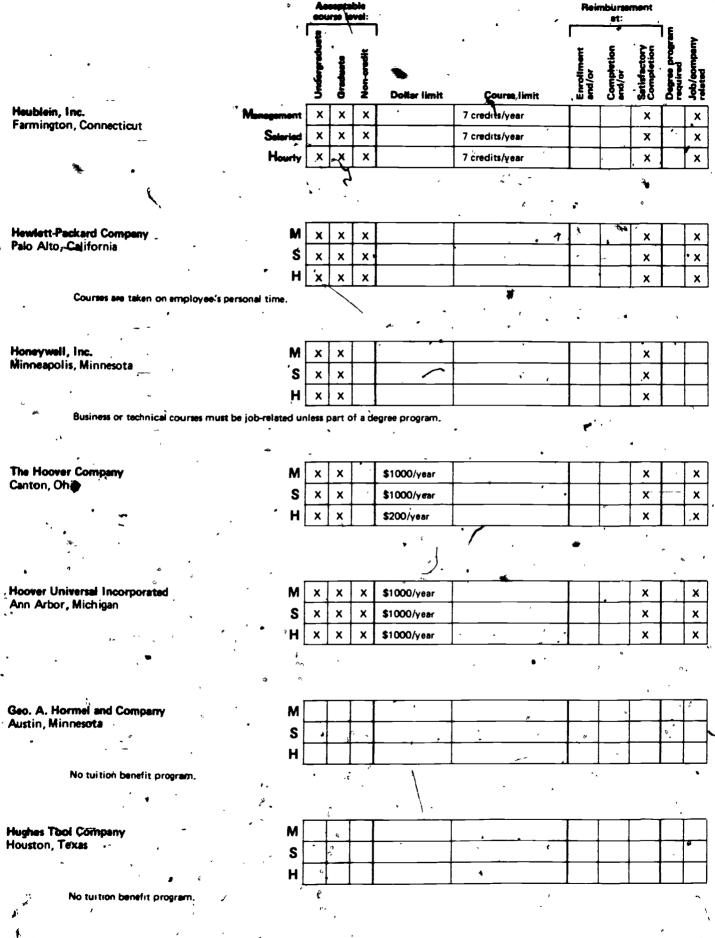
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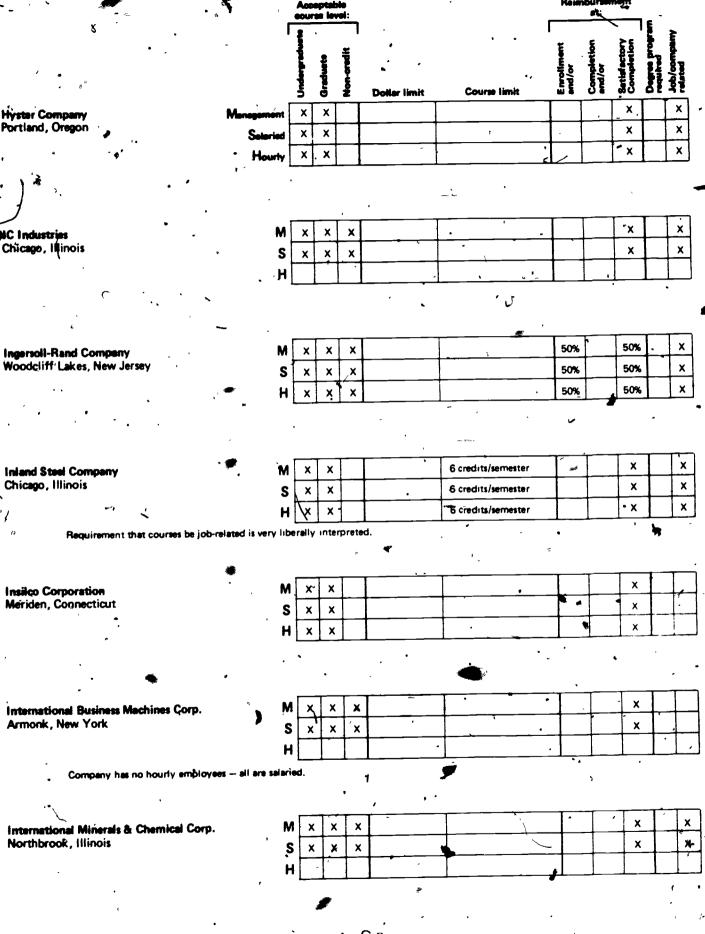
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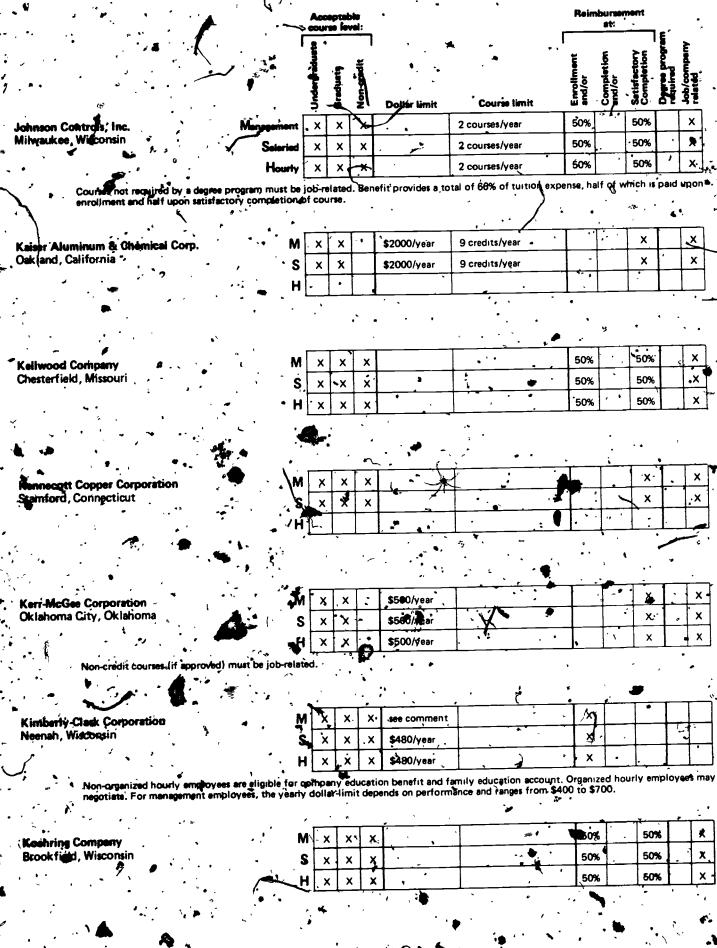
International Multifoods Corporation Minneapolis, Minneaota X X Non-credit courses must be directly related to job needs. Dollar-limit depends on company departmental budget limits, International Paper Company New York, New York S Employees become eligible for benefit after 6 months of employment. International Telephone and Telegraph Corp. New York, New York S At locations where hourly employees receive benefit, reimbursement policy is administered by location management, lowa Beef Processors, Inc. Dakota City, Nebraska X X X X X X Jim Walter Corporation 8<sup>-</sup>credits/semester X see comment Tampa, Florida S X X 8 credits/semester 8 credits/semester X Benefit is limited to \$300/year for correspondence courses (no dollar-limit on others). Company reimburses 100% for a grade of "A" or "B," 75% for a grade of "C" (no reimbursement if below "C"), Johns Menville Corporation Denver, Colorado X X X X X Johnson & Johnson X New Brunswick, New Jersey X. X X

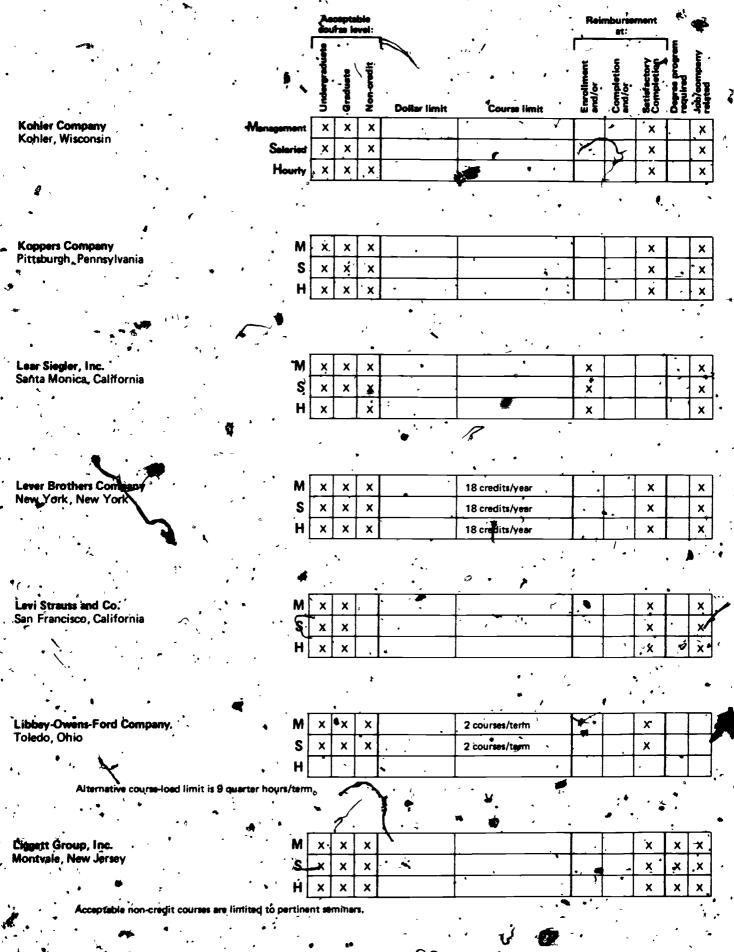
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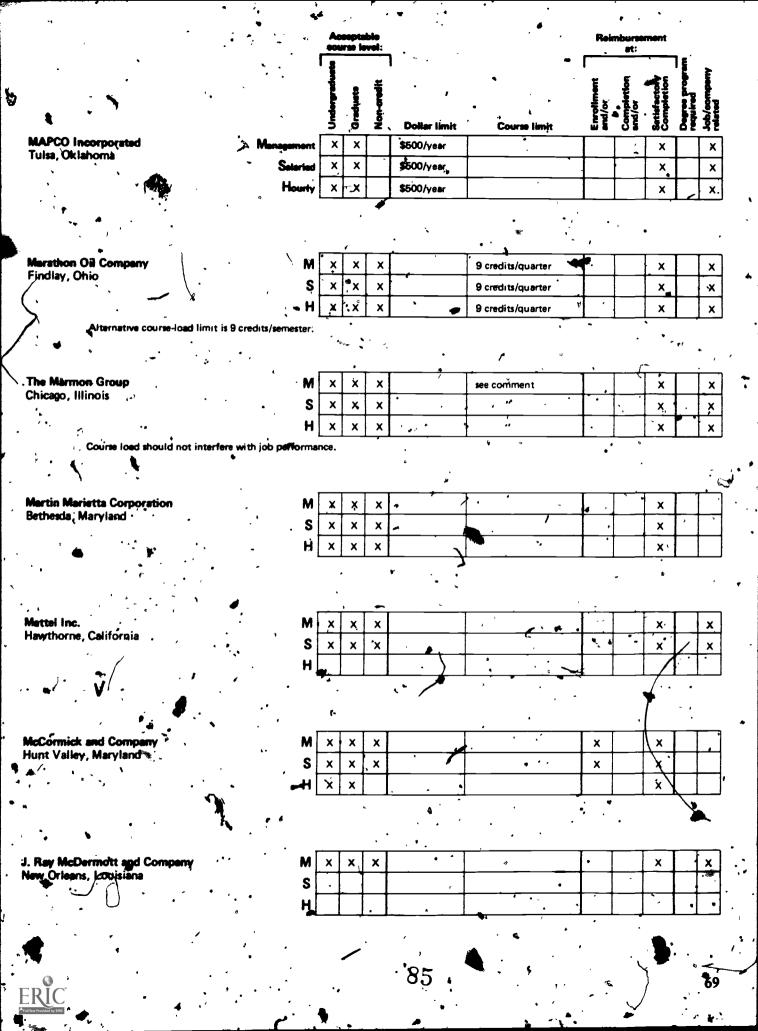
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**Doflar limit** Course limit х Eli Litty and Company Indianapolis, Indiana X ķ X. X 6 courses/year Thomas J.-Lipton, Inc. Englewood Cliffs, New Jersey X 6 courses/year X X 6 courses/year X Litton Industries Beverly Hills, California S Х X x For all categories, if employee qualifies for 100% reimbursement, he/she receives 50% of benefit at time of enrollment and 50% upon satisfactory completion of course. For those who qualify for 50% reimbursement, company pays only upon satisfactory completion. х X Lockheed Corporation Burbank, California X \* X Ŷ X X X Dollar-limitais a company option. The Louisiana Land and Exploration Company New Orleans, Louisiana х X 1 X X х X X The Lubrizol Corporation Wickliffe, Ohio X X X 16 gredits/semester 50% 50% \$1000/yeer X Macmillan, Incorporated New York, New York 50% 6 credits/semester \$1000/year -50% S Hourly employed the eligible for benefit only if agreed upon in collective bergaining. Though courses need not be job-ox company they should aid "general career development."

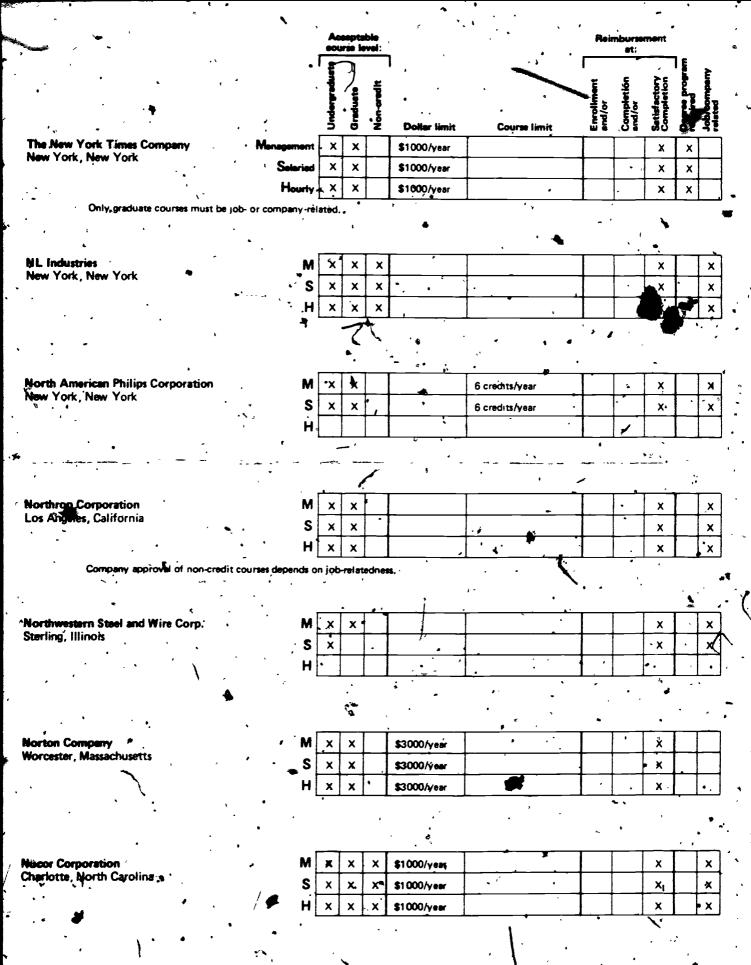


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St. Louis, Missouri		Selected	$\vdash$	×	+	•	9 courses/year	1.1		×		x
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AcGraw-Hill, Inc.		M	x	x	x :	2000/year		1 -		×	$\rightarrow$	
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Detroit, Michigan	į	· S	*x	x	x	\$1200/year		<u> </u>	. 4	X		L
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Reimbursement Mobil Corporation X X New York, New York X X χ÷ X X Employee may request an advance of benefit at time of enrollment; debt is cleared by evidence-of satisfactory completion of course; otherwise, employee repays company. Employee may also request reimbursement upon satisfactorily completing course. Monsanto Company St. Louis, Missouri X X χ, X X X Hourty employees may receive company approval to take graduate courses. Employees nearing retirement ere not limited to courses that are job-felated. **Moore McCormack Resources** X, ŷ Stamford, Connecticut Ł S X. X × Morton-Norwich Products, Inc. Chicago, Illinois X X otorola, Inc. imburg, Illinois X X Non-credit courses are reimbursed 50%, others at 100% of cost, including lab fees and registration fees. Satisfactory completion is a grade of "C" or better. **Murphy Oil Corporation** x X · El Dorado, Arkansas S X Nabisco, Inc. \$1800/year 18 credits/year ' East Hanover, New Jersey \$1800/year X 18 credits/year X X X

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50% Nalco Chemical Company Hipsdale, Illipois 50% 50% X X-50% 50% Nashua Corporation Nashua, New Hampshire X Х X \$2,00/year ~ National Gypsum Company Dallas, Texas X S X X \$800/ÿear National Starch and Chemical Corp. Bridgewater, New Jersey X Ś χ, X 9 credits/year National Steek Corporation Pittsburgh, Pennsylvania × X 9 credits/year NCR Compration Dayton, Ohio x X X New York, New York X, X S X X X x



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Reimbursement at: **Dollar limit** Course limit **Peninwalt Corporation** ٠x \$1000/year Philadelphia, Pennsylvania X \$1000/year X X X X X \$1000/year Pennzoil Company \$1000/year Houston, Texas X X X Yearly dollar-limit for graduate courses is \$1,750. PepsiCo, Inc. Purchase, New York S х X X **Perkin-Elmer Corporation** Norwalk, Connecticut X X X Н X X - x Courses not required by a degree program must be jab-related and approved by management. Pfizer, Incorporated X New York, New York X X Philip Morris, Inc. \$750/year 33% 33% X New York, New York S 33% 33% \$750/year 66% X X There is no yearly dollar-limit for employees enrolled in a degree program. The Pilisbury Company x Minneapolis, Minnesota x S X X' X X X X Company also has an educational loan program which provided aid prior to enrollment, with approved of course, Employee must show satisfactory completion of course to eliminate loan liability; if not, loan agrount is deducted from paycheck.

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at: Course limit Pitney-Bowes, Inc. Stamford Connecticut X X X X Non-credit courses are sometimes approved. Courses must either be job-related or relate to potential advancement within the company. **Polaroid Corporation** Cambridge, Massachusetts X X X X \$750/year **Potlatch Corporation** San Francisco, California \$750/year X X X \$750/year X Benefit provides 75% of tuition cost only. **PPG Industries** Pittsburgh, Pennsylvania X X X 6 credits/term X \$800/semester The Procter & Gamble Company Cincinnati, Ohio X S 6 credits/term X \$800/semester \$800/semester | 6 credits/term Benefit covers up to \$60/hjgh school credit and up to \$150/vocational school course. Only one high school or vocational school course may be taken per term. **Quaker Oats Company** X Chicago, Illinois × X X X **Questor Corporation** Toledo, Ohio . X X X X

Employee must work full-time to receive educational assistance benefit,

Reimbursement at: Course limit **Raiston Purina Company** x 6 credits/semester St. Louis, Missouri X 6 credits/semester х X 6 credits/semester Raytheon Company \$1800/year Lexington, Massachusetts S X Х \$1800/year X Н х х \$1800/year X Benefit applies to "some" hourly employees. "Some" non-credit courses are acceptable. **RCA Corporation** Х \$1000/year 6 credits/year New York, New York X X \$1000/year 6 credits/year X \$1000/year 6 credits/year Yearly dollar-limit for graduate courses is \$1500 (for others, \$1000). Reliance Eléctric Company ·X Cleveland, Ohio X X х X Republic Steel Corporation Cleveland, Ohio S \$200/year Only those non-credit courses which receive special approval may be taken by management. Revion, Inc. M 5 courses ar X New York, New York -छ X S 5 courses/year R.J. Reynolds Industries Winston-Salem, North Carolina X X Χ. X Courses must be company-related.

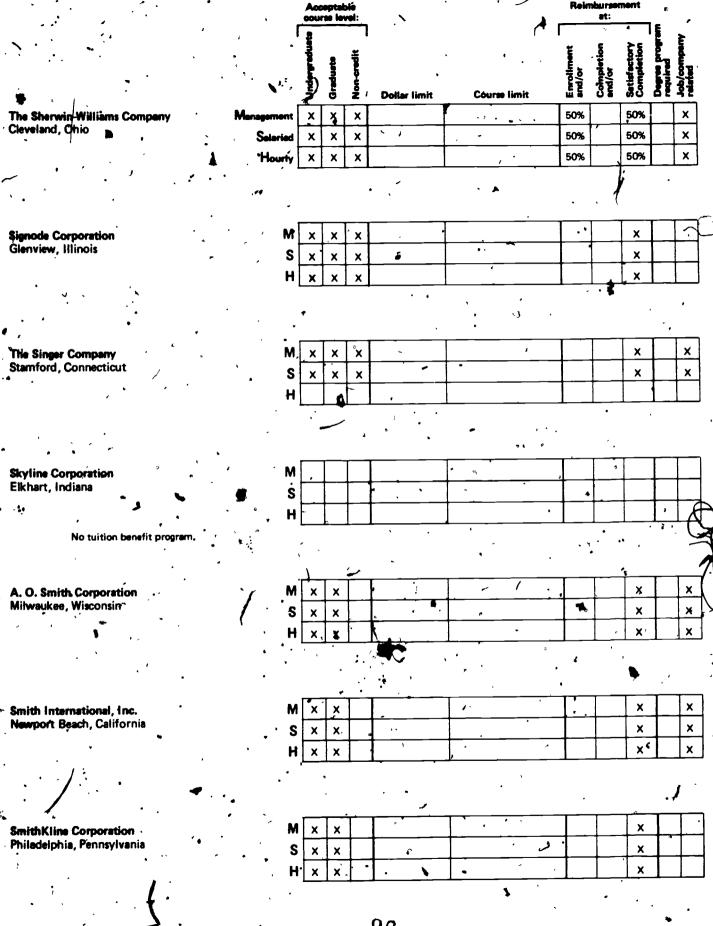
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Alternative course-load limit is	9 credits/year. Am	ong no	on-cre	edit c	ourses those req	uired by certficate progr	ams are	accept	MOIE.		•	
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Course limit **SCM** Corporation \$1500/year X × New York, New York X X \$1500/véar • x X X Employee may request advance of benefit at time of enrollment; must submit satisfactory grade upon course completion to clear obligation. Scott Paper Company 4 courses/year X Philadelphia, Pennsylvania X X X 4 courses/years x X 4 courses/year х X Non-credit courses within company policy definition are acceptable. More than 4 courses/year may be approved as an exception to company policy. Company policy regarding job-relatedness of courses is in process of being liberalized. Scovill Incomporated х X X Weerbury, Connecticut X X X X Joseph E. Seagram and Sons X New York, New York S X X X G.D. Searle and Company `x X Skokie, Illinois #X X X Non-credit courses are acceptable only if they apply toward energle education certificates or qualification for skilled trades apprenticeship. Shell Oil Company X X Houston, Texas X X X **Sheller-Globe Corporation** X Toledo, Ohio S X X

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**Dollar limit** Course limit Sonoco Products Company \$600/semester Hartsville, South Carolina X \$600/semester X X . Hourty \$600/semester Alternative dollar-limit is \$600/quarter. Southwest Forest Industries Phoenix, Arizona X. X X X **Sperry Corporation** X New York, New York X X X Limits on yearly dollar-amount and on course-load vary by company plant location. The Sperry and Hutchinson Company New York, New York X х X X Requirement that courses be job-related is flexible. Springs Mills, Inc. Fort Mill, South Carolina Ş x X X X Х Courses must be job-related if employee has less than 5 years service with company. Square D Company \$700/yeaf Х Palatine, Illinois S Х \$700/year X X X \$700/year Yearly dollar-limit for graduate courses is \$1000. **Squibb Corporation** Х see comment New York, New York X٠ Exceptional non-credit courses require special approval. Yearly course-load limit is a reasonable number of courses as determined by company department head and personnel department.

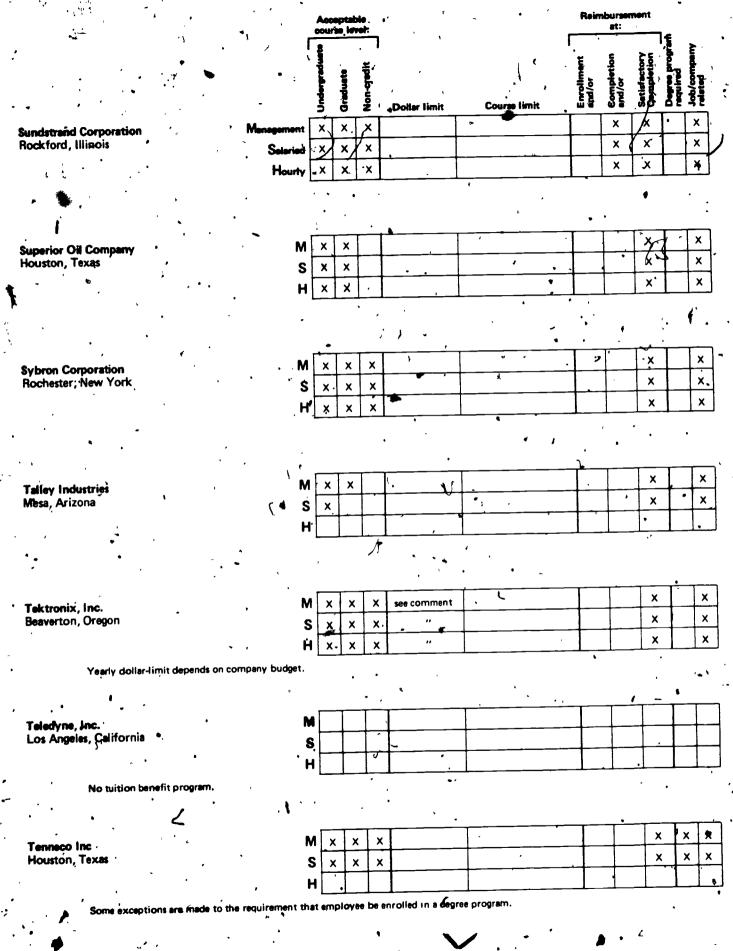
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Course limit A.E. Staley Manufacturing Company Decatur, Illinois X X × X Stanadyne Incorporated Windsor, Connecticut X X Standard Brands Incorporated 22 credits/year New York . New York . X 12 credits/year X 12 credits/year Standard Oil Company of California San Francisco, California X X X Non-credit sources are acceptable providing school is accredited. Standard Oil Company (Indiana) Chicago, Iflinois Χ, X X 9 credits/semester -The Standard Oil Company (Ohio) Cleveland, Ohio 9 credits/semester X X 9 credits/semester... X Employee may request tuition assistance before or after a course; he/she must satisfactorily complete the course or else reimburse company, The Stanley Works New Britain, Connecticut X S X Benefit applies only to permanent full-time-employees.

Reimbursement Dollar limit Course limit Stauffer Chemical Company \$500/year Westport, Connecticut X X \$500/year χ. x Hourty Yearly dollar-limit is \$1000 for employees empled in a degree program (otherwise, \$500). Sterling Drug, Inc. 2 courses/semester 75% New York, New York • X 2 courses/semester 75% 25% J.P. Stevens and Company M  $\mathbf{x}$ .... New York, New York S X X X X Stokely-Van Gemp, Inc. M X X 50% tuition ,2 courses/semester Indianapolis, Indiana S St. Regis Paper Company \$ 500/year. New York, New York S \$1500/year X \$1500/year Non-credit courses require company approval. Sun Company, Inc. X Radnor, Pennsylvania x S X \$750/year. Sunbeam Appliance Company Chicago, Illinois \$750/year X. \$750/year

Yearly dollar-limit for graduate courses is \$1000 (undergraduate, \$750).

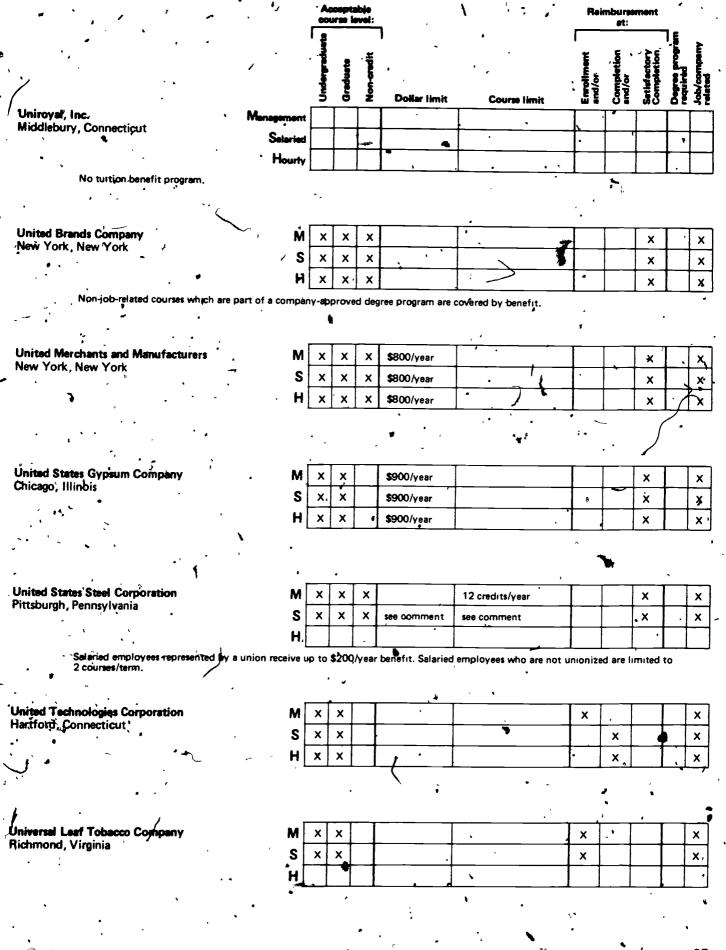




Reimbursem at: **Dollar limit** Texaço, Inc. \$3000/year White Plains, New York \$3000/year X \$3000/year Texasguif Incorporated Stamford, Connecticut S X Ŕ X • x X. Texas instruments incorporated DaHas, Texas X X X X Textron, Inc. ,\$500/year **50%** 50% Providence, Rhode Island S X \$500/year 50% 50% X Н X X Х \$500/year ' 50% Yearly dollar-limit is \$1000 for employees enrolled in a degree program. Requirement that courses be job-related is interpreted liberally. Thickol Corporation, 6 hrs./semester Newtown, Pennsylvania S x ķ X 6 hrs./semester 6 hrs./semester Tirge Incorporated see comment X < New York, New York X X X Company reimburses 100% of tuition, registration, laboratory, and library fees for courses that are directly job-related, 75% for courses not directly job-related taken at degree-granting institutions (up to a yearly maximum of \$1200), 50% for courses not job-related and not taken at degree-granting institutions (yearly maximum \$500). **Tosco Corporation** \$2000/year : Х X Los Angeles, California 'S X X \$2000/year ٠χ X

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Reimbursement at: Course limit **Dollar limit** 2 courses/term X The Trane Company see comment La Crosse, Wisconsin х X 2 courses/term Company plays 100% of first \$600, 75% of costs thereafter. Courses or degree programs generally must be company-related, but requirement is liberally interpreted. 50% 50% TRW incorporated/ Euclid, Ohio 50% 50% x X \$1000/year Twentieth Century-Fox Film Corporation Beverly Hills, California X٠ \$1000/year X X Х X \$1000/year X X X \$1500/year M **Union Camp Corporation** Wayne, New Jersey X, × \$1500/year X X X \$1500/year **Union Carbide Corporation** New York, New York ź S X X X × \$1000/year Union Oil Company Los Angeles, California X \$1000/year X X X ٠χ. \$1000/year 50% 50% 3 courses/year Union Pacific Corporation X 'New York, New York 50% 50% 3 courses/year S X



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at: **Dollar limit** Course limit Warner-Lambert Company Morris Plains, New Jersey X X X X X X X The Washington Post \$600/year . Washington, D.C. S \$600/year X х X \$600/year Western Electric Company 18 credits/year X New York, New York Х `X 18 credits/year Х X 18 credits/year X Westinghouse Electric Corporation X Pittsburgh, Pennsylvania-X X X X X \$800/year **Westmoreland Coal Company** Х 3 credits/semester 50% 50% Philadelphia, Pennsylvania S X X 3 credits/semester 50% 50% X Westvaco Corporation X New York, New York Х X Х X x X X Hourly employees are eligible for benefit, but not at all company locations. Company offers tuition advance where need would otherwise prevent employee enrollment in course. Advance is repaid by payroll deduction prior to course completion.

Weyerhaeuser Company Tacoma, Washington

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